Network Camera User Manual

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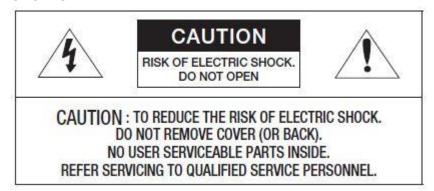
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Chapter 1 Warning

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. DO NOT INSERT ANY METALLIC OBJECT THROUGH THE VENTILATION GRILLS OR OTHER OPENNINGS ON THE EQUIPMENT.

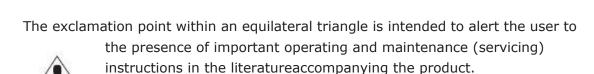
Apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

CAUTION



EXPLANATION OF GRAPHICAL SYMBOLS

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



Battery

Batteries(battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

Disconnection Device

Disconnect the main plug from the apparatus, if it's defected. And please call a repair man in your location.

When used outside of the U.S., it may be used HAR code with fittings of an approved agency is employed.

CAUTION

These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

The BNC Out terminal of the product is provided for easier installation, and is not recommended for monitoring purposes.

If you keep the BNC cable connected, a risk of lightening may cause damage or malfunction to the product.

Please use the input power with just one camera and other devices must notbe connected.

Please read the following recommend safety precautions carefully.

- Do not place this apparatus on an uneven surface.
- Do not install on a surface where it is exposed to direct sunlight, near
- heating equipment or heavy cold area.
- Do not place this apparatus near conductive material.
- Do not attempt to service this apparatus yourself.
- Do not place a glass of water on the product.
- Do not install near any magnetic sources.
- Do not block any ventilation openings.
- Do not place heavy items on the product.

User's Manual is a guidance book for how to use the products. The meaning of the symbols are shown below.

- Reference: In case of providing information for helping of product's usages
- Notice: If there's any possibility to occur any damages for the goods andhuman caused by not following the instruction

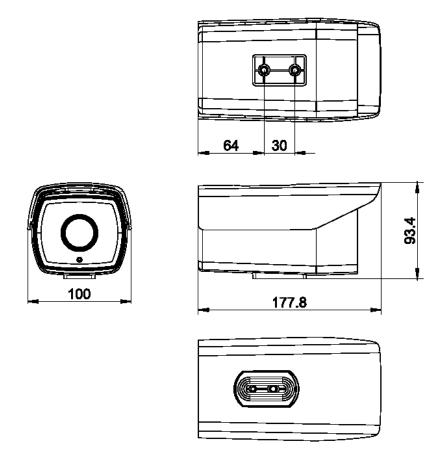
Please read this manual for the safety before using of goods and keep it inthe safe place.

Chapter 2 Product Overview

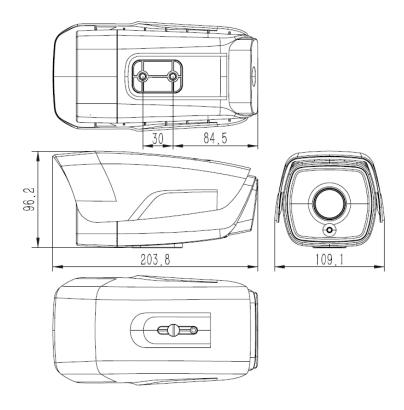
Default IP address: http://192.168.1.2

Default user name: admin Default password: 1111

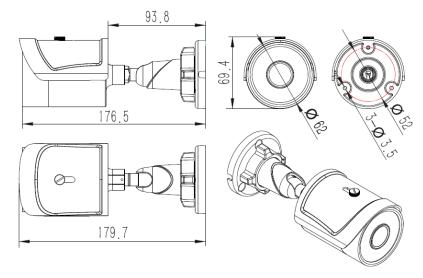
IP IR Bullet Camera



Pic 2.1 Size of IP IR bullet camera

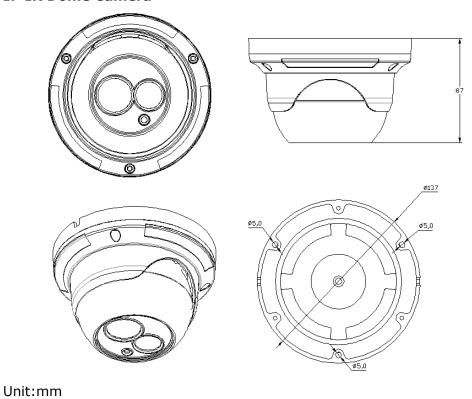


IP Mini Bullet Camera



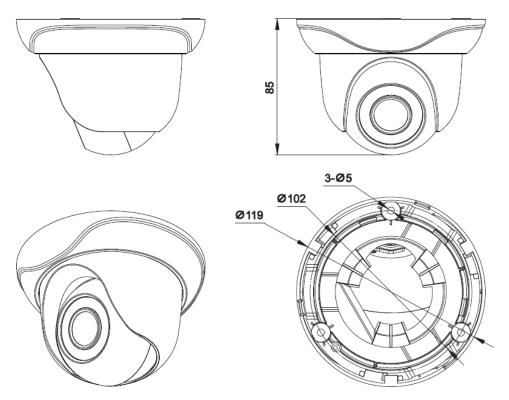
Pic 2.2 Size of IP Mini bullet camera

IP IR Dome Camera



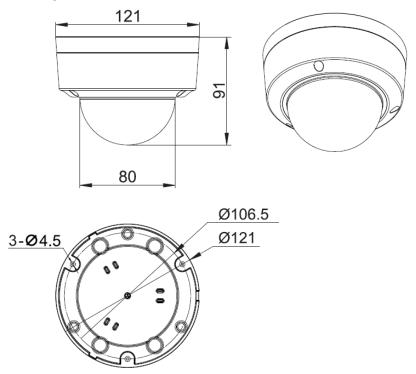
Pic2.3 Size of IP IR dome camera

IP Mini Dome Camera



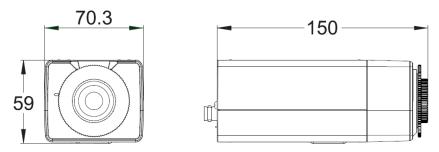
Pic 2.4 Size of IP Mini dome camera

IP Vandal-proof IR Dome Camera



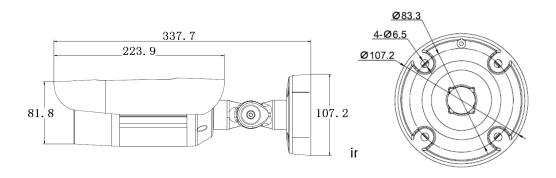
Pic 2.5 Size of IP vandal-proof IR dome camera

IP Box Camera

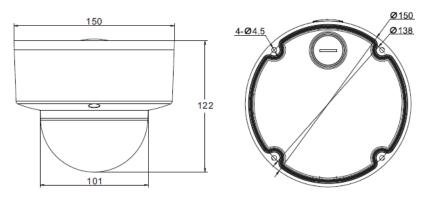


Pic 2.6 Box camera dimension

IP Varifocal Bullet Camera



IP Varifocal Dome Camera



Pic 2.7 Varifocal Dome camera dimension

Chapter 3 Specifications

3.1 Specifications

3.1.1 1.3M&2M Mini Camera Specifications

Item	1.3MP Mini Bulle	1.3MP Mini Dome	2.0MP Mini Bullet	2.0MP Mini Dome
Processor	Processor			
OS	OS			
Video Codec	H.264 HP/MP/BI	P, M-JPEG		
Audio Codec	G.711/G.726/A	DPCM/ACC_LC		
Sensor	1/3 Inch CMOS		1/2.8 Inch CMOS	
Resolution	1280*960		1920*1080	
Frame	PAL:960P@25fp	s;NTSC:	PAL:1080P@25fp	s;NTSC:
Traine	960P@30fps		1080P@30fps	
WDR	100dB		100dB	
Video Process	NIR Enhancement/HLC/3D NR/BLC/Gamma/Margin Enhancement			
E-shutter	Manual/Auto,1/100k \sim 1s adjustable			
Day/Night	Dual ICR			
Code Range	Video:32K~16M bps, Audio: 8k,32k,48k			
Interface	POE/Audio-in (optional)			
IR Distance	25m~30m	25m~30m 20m~25m 25m~30m 20m~25m		
Network	10M/100M			
Network	TCP/UDP/HTTP/	MULTICAST/UPnP/NT	P/RTSP/Onvif	
Protocol	101/001/11111/	HOLITCAST, OTTIL / IVI	171(1517011111	
IVA(Intelligent				
Video	Tripwire/Perimeter			
Analytics)				
Protection	IP66,4000V TVS and Anti-surging			
Temperature	-35℃~65℃(IR OFF) -35℃~40℃(IR OFF)			
Consumption	6W 5	5W	6W	5W
Weight	0.5Kg (0.3Kg 0.5Kg 0.3Kg		
Power Supply	Excluded in the camera. DC12V(±10%)/PoE			

3.1.2 1.3M&2M Vandal-proof Dome Camera Specifications

Item	1.3MP Vandal-proof Dome	2.0MP Vandal-proof Dome	
Processor	ARM9		
OS	Linux		
Video Codec	H.264 HP/MP/BP, M-JPEG		
Audio Codec	G.711/G.726/ADPCM/ACC_LC		
Sensor	1/3 Inch CMOS	1/2.8 Inch CMOS	
Resolution	1280*960	1920*1080	
Frame	PAL:960P@25fps;NTSC:	PAL:1080P@25fps;NTSC:	
Traine	960P@25fps	1080P@25fps	
WDR	100dB		
Video Process	NIR Enhancement/HLC/3D NR/BLC/Gamma/Margin Enhancement		
E-shutter	Manual/Auto,1/100k \sim 1s adjustable		
Day/Night	Dual ICR		
Code Range	Video:32K \sim 16M bps, Audio: 8k,32k,48k		
Interface	POE/Audio-in (optional)		
IR Distance	25m~30m		
Network	10M/100M		
Network	TCP/UDP/HTTP/MULTICAST/UPnP/NTP/RTSP/Onvif		
Protocol	TCP/UDP/HTTP/MULTICAST/UPNP/NTP/KTSP/UNVIT		
IVA(Intelligent	Tripuine /Derimeter		
Video Analytics)	Tripwire/Perimeter		
Protection	IP66,4000V TVS and Anti-surging		
Temperature	-35℃~65℃(IR OFF) -35℃~40℃(IR OFF)		
Consumption	6W(IR ON)/3W(IR OFF)		
Weight	0.5Kg		
Power Supply	Excluded in the camera. DC12V(±10%)/PoE		

3.1.3 1.3M&2M Box Camera Specifications

Item	1.3MP Box Camera	2.0MP Box Camera	
Processor	ARM9		
OS	Linux		
Video Codec	H.264 HP/MP/BP, M-JPEG		
Audio Codec	G.711/G.726/ADPCM		
Sensor	1/3 Inch CMOS	1/2.8 Inch CMOS	
Resolution	1280*960	1920*1080	
Frame	PAL:960P@25fps;NTSC:	PAL:1080P@25fps;NTSC:	
rrame	960P@25fps	1080P@25fps	
WDR	100dB	·	

Video Process	NIR Enhancement/HLC/3D NR/BLC/Gamma/Margin Enhancement	
E-shutter	Manual/Auto,1/100k \sim 1s adjustable	
Day/Night	Dual ICR	
Code Range	Video:32K~16M bps, Audio: 8k,32k,48k	
Interface	POE/Audio-in	
IR Distance	25m~30m	
Network	10M/100M	
Network	TCD/HDD/HTTD/MHTTICAST/HDDD/NTD/DTSD/Opvif	
Protocol	TCP/UDP/HTTP/MULTICAST/UPnP/NTP/RTSP/Onvif	
IVA(Intelligent	Tripwire/Perimeter	
Video Analytics)	mpwire/ remineter	
Protection	IP66,4000V TVS and Anti-surge	
Temperature	-35℃~65℃	
Consumption	4W	
Weight	0.5Kg	
Power Supply	AC24V/DC12V(±10%)/PoE	

3.1.4 2M Varifocal Camera Specifications

Item	2.0MP VF Bullet Camera	2.0MP VF Dome Camera	
Processor	ARM9		
OS	Linux		
Video Codec	H.264 HP/MP/BP, M-JPEG		
Audio Codec	G.711/G.726/ADPCM		
Sensor	1/2.8 Inch CMOS	1/2.8 Inch CMOS	
Resolution	1920*1080	1920*1080	
Frame	PAL:1080P@25fps;NTSC:	PAL:1080P@25fps;NTSC:	
riaille	1080P@25fps	1080P@25fps	
WDR	100dB		
Video Process	NIR Enhancement/HLC/3D NR/BLC/Gamma/Margin Enhancement		
E-shutter	Manual/Auto,1/100k \sim 1s adjustable		
Day/Night	Dual ICR		
Code Range	Video:32K~16M bps, Audio: 8k,32k,48k		
Interface	POE/Audio-in		
IR Distance	25m~30m		
Network	10M/100M		
Network			
Protocol	TCP/UDP/HTTP/MULTICAST/UPnP/NTP/RTSP/Onvif		
IVA(Intelligent	Trianging / Daving share		
Video Analytics)	Tripwire/Perimeter		
Protection	IP66,4000V TVS and Anti-surge		
Temperature	-35℃~65℃		

Consumption	8.5W(IR On),7W(IR Off)
Weight	1Kg
Power Supply	DC12V(±10%)/PoE

3.1.5 3M Camera Specifications

Item	3MP Box Camera	3MP VF Dome Camera	3MP VF Bullet Camera
Processor	Cortex A7		
OS	Embedded Linux OS		
Video Codec	H.265/H264/M-JPEG		
Audio Codec	G.711/G.726/ADPCM/	'AAC	
Sensor	1/2.8" SONY Exmor C	MOS	
Resolution	2048x1536		
Гипип	Pal 2048x1536@25fps	s/1920x1080@50fps	
Frame	NTSC 2048x1536@30	fps/1920x1080@60fps	
WDR	120dB		
Video Process	3D DNR/NIF	R Enhancement/H	LC/BLC/De-interlace/Margin
Video Process	Enhancement/Gamma	a	
E-shutter	Auto/Manual,1/10000	∼1s	
Day/Night	Dual ICR		
Code Rate	Video rate,32K~16M bps. Audio rate,8k/32k/48k		
Audio-in	Support,	Support,	Support
Audio-iii	built-in Mic	built-in Mic	Support
Audio-out	Support	Support	Support
Alarm-in	2ch in and 1ch Sync-switch	2ch	2ch
Relay-out	1ch	1ch	1ch
Analog Video	Υ	Υ	Υ
RS485	Υ	Υ	Υ
RS232	Υ		
USB		Υ	Υ
MicroSD	Υ	Υ	Υ
IR Range		20-30 meter	20-30 meter
Dual Light			-W model support
Lana Intentaca	DC/Divin C/CC	DC, motorized lens	DC, motorized lens
Lens Interface	DC/Piris, C/CS	2.8-12mm	2.8-12mm
Ethernet	10M/100M/1000M		
Notwork Drotocal	ONVIF/TCP/IP/ICMP/HTTP/HTTPS/FTP/DHCP/DNS/DDNS/RTP/RTSP/RTCP/		
Network Protocol	PPPoE/NTP/UPnP/SMTP/SNMP/IGMP/802.1X/QoS/IPv6/Bonjour		
IVA (Intelligent	Tripwire/Perimeter/Facial detection/People Counting/ Missing&Foreign		
Video Analytics)	Object/Crowd/Loitering/Fast Moving/Parking/Off-position/Blurred		
video Analytics)	Image/Audio Offline/Screaming Detection		
Protection	TVS 6000V/Anti-surging		

IP	Indoor	IP 66	IP 67
/Working	-35℃~40℃	-35℃~65℃(IR ON)	-35℃~65℃(IR ON)
Temperature	-35 C~40 C	-35℃~40℃(IR OFF)	-35℃~40℃(IR OFF)
Power	5.0W	8W	10W
Consumption	3.0W	8 VV	1000
Weight	0.5Kg	1Kg	1Kg
Power Supply	PoE/DC12V(±10%)/AC24V(±25%)		

3.1.6 4M Camera Specifications

Item	4MP Mini Bullet Camera	4MP Vandal-proof Dome Camera	
Processor	ARM9		
OS	Linux		
Video Codec	H.265,H.264 HP/MP/BP, M-JPEG		
Audio Codec	G.711/G.726/ADPCM/ACC_LC		
Sensor	1/3 Inch CMOS		
Resolution	1440P (2560×1440)		
Frame	PAL: 1440P@25fps, QXGA@25fps; N	NTSC: 1440P@25fps, QXGA@30fps	
WDR	100dB		
Video Process	NIR Enhancement/HLC/3D NR/BLC/G	Gamma/Margin Enhancement	
E-shutter	Manual/Auto,1/100k∼1s adjustable		
Day/Night	Dual ICR		
Code Range	Video:32K~16M bps, Audio: 8k,32k,48k		
Interface	POE/Audio-in/MicroSD card/Reset button		
IR Distance	20m~30m		
Network	10M/100M		
Network Protocol	TCP/UDP/HTTP/MULTICAST/UPnP/NTP/RTSP/Onvif		
IVA(Intelligent	Tripwire/Perimeter/Facial detection/	People Counting/ Missing&Foreign	
Video Analytics)	Object/Crowd/Loitering/Fast	Moving/Parking/Off-position/Blurred	
video Analytics)	Image/Audio Offline/Screaming Detection		
Protection	IP67(Bullet)/IP66(Dome),4000V TVS and Anti-surging		
Temperature	-35℃~65℃(IR OFF) -35℃~40℃(IR OFF)		
Consumption	8W		
Weight	0.4Kg 0.6Kg		
Power Supply	Excluded in the camera. DC12V(±10%)/PoE		

3.1.7 5M Camera Specifications

Item	5MP Box Camera	5MP VF Dome Camera	5MP VF Bullet Camera
Processor	Cortex A7		
OS	Embedded Linux OS		
Video Codec	H.265/H264/M-JPEG		
Audio Codec	G.711/G.726/ADPCM,	/AAC	
Sensor	1/2.8" SONY Exmor (CMOS	
Resolution	2592×1952		
_	Pal 2048x1536@25fp	s/1920x1080@50fps	
Frame	NTSC 2048x1536@30)fps/1920x1080@60fps	
WDR	120dB		
\". I B	3D DNR/NI	R Enhancement/H	LC/BLC/De-interlace/Margin
Video Process	Enhancement/Gamma	a	
E-shutter	Auto/Manual,1/10000)~1s	
Day/Night	Dual ICR		
Code Rate	Video rate,32K~16M	bps. Audio rate,8k/32k/48k	
A dia in	Support,	Support,	Comment
Audio-in	built-in Mic	built-in Mic	Support
Audio-out	Support	Support	Support
Alexane in	2ch in and	2-4	2-4
Alarm-in	1ch Sync-switch	2ch	2ch
Relay-out	1ch	1ch	1ch
Analog Video	Υ	Υ	Υ
RS485	Υ	Υ	Y
RS232	Υ		
USB		Υ	Y
MicroSD	Υ	Υ	Υ
IR Range		20-30 meter	20-30 meter
Dual Light			-W model support
Lana Interfere	DC/Divia C/CC	DC, motorized lens	DC, motorized lens
Lens Interface	DC/Piris, C/CS	2.8-12mm	2.8-12mm
Ethernet	10M/100M/1000M		
Network Protocol	ONVIF/TCP/IP/ICMP/I	HTTP/HTTPS/FTP/DHCP/DNS	J/DDNS/RTP/RTSP/RTCP/
Network Protocor	PPPoE/NTP/UPnP/SMTP/SNMP/IGMP/802.1X/QoS/IPv6/Bonjour		
IVA (Intelligent	Tripwire/Perimeter/Facial detection/People Counting/ Missing&Ford		
Video Analytics)	Object/Crowd/Loitering/Fast Moving/Parking/Off-position/Blurred		
video Analytics)	Image/Audio Offline/Screaming Detection		
Protection	TVS 6000V/Anti-surging		
IP	Indoor	IP 66	IP 67
/Working	-35℃~40℃	-35℃~65℃(IR ON)	-35℃~65℃(IR ON)
Temperature	33 0 40 0	-35℃~40℃(IR OFF)	-35℃~40℃(IR OFF)
Power	5.0W	8W	10W

Consumption			
Weight	0.5Kg	1Kg	1Kg
Power Supply	PoE/DC12V(±10%)/	AC24V(±25%)	

3.1.8 1.3M Starlight Camera Specifications

Item	1.3MP Starlight Box Camera	1.3MP Starli	ght Dome Cam	1.3MP Starlight Mini Bullet Camera			
		Standard	Vandal-proof	Mini			
Processor	ARM9 Architectur	·e					
OS	Embedded Linux	OS					
Video Codec	H264/M-JPEG						
Audio Codec	G.711/G.726 /AD	PCM					
Sensor	1/3" Sony CMOS	sensor					
Resolution	1280x960						
Frame	50Hz: 25fps (128 60Hz: 30fps (128	•	•	•			
WDR	100dB						
Video Process	NIR, WDR, 3D DN	NR, BLC,HLC,	Dual-ICR				
E-shutter	1/10000~1s						
Day/Night	Dual IR Cut Filter	with Auto Sw	vitch				
Code Rate	Video rate,32K~ & TC-NC9400S3E		•		C-NC9500S3E-MP-E-I		
Browser	IE 7+, Chrome 18	8 +, Firefox 5	.0 +				
Mobile	P2P (IOS/Android	1)					
Video	Trimovina /Davina ata	/ Aa.ilalala a.	7200)				
Analytics	Tripwire/Perimete	er (Avallable of	1 /20P)				
Alarm Trigger	Motion Detection,	/IP Conflict/M	AC Conflict				
Protocols	TCP/UDP/HTTP/M RTP/RTSP/IPv6/S	-	•	E/DDNS/NFS/	FTP/NTP/		
User Permission	4 Level/8 Users						
Remote Connection	2-ch Access						
NTP	Υ						
System Compatibility	ONVIF (Profile S), SDK						
Audio-in	1ch	1ch	1ch				
Audio-out	1ch	1ch					
Alarm-in	1ch	1ch					
USB	1X USB2.0	1X USB2.0					

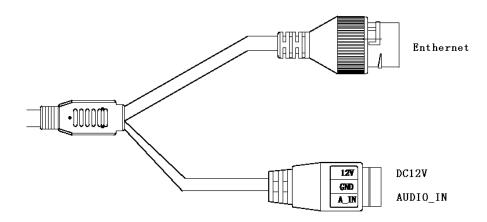
IR Range	30-50m/80m-	20-30m	20-30m	15-20m	15-25m		
Lens options	4mm/6mm/8m m/12mm	2.8mm/4m m/6mm	2.8mm/4m m/6mm	2.8mm/4m m	4mm/6mm		
Ethernet	1-ch RJ45 10M /	100M Ethernet	t Interface				
Network	TCP/IP/ICMP/HT	ΓΡ/HTTPS/FTP/	DHCP/DNS/DI	ONS/RTP/RTSF	P/RTCP/PP		
Protocol	PoE/NTP/UPnP/S	MTP/SNMP/IGN	MP/802.1X/Qo	S/IPv6/Bonjou	ır		
Protection	Protection,	TVS 6000V Protection, IP66	TVS 6000V Protection, IP66, IK10	TVS 60 Protection,	OOOV Protection, IP66		
/Working Temperature	-35 ℃~60℃(IR	-35 ℃~60℃(IR OFF) /-35 ℃~40℃(IR ON), 0 ~95% RHG					
Power Consumption	Max. 3W(IR OFF) (ICR Instant Switch 8W) Max. 6W(IR ON) Max. 3W(IR OFF) (ICR Instant Switch 7W) Max. 5W(IR ON)		OFF) (ICR Instant	Max. 3W(IR OFF) (ICR Instant Switch 7W) Max. 5W(IR ON)	Max. 3.5W(IR OFF) (ICR Instant Switch 7.5W) Max. 5.5W(IR ON)		
Weight	0.6g 0.6g		0.6g	0.3g	0.4g		
Power Supply	DC12V(±10%)/ POE (802.3af)						

3.1.9 2M Starlight Camera Specifications

Item	2MP Bullet Camera (80m IR)	2MP Bullet Camera (50m IR)	2MP Dome Camera (30m IR)	2MP Bullet Camera (50m IR lite)	2MP Dome Camera (30m IR lite)	2MP Mini Bullet Camera	2MP Mini Dome Camera	2MP Mini Vandalproof Dome
Process	ARM9 Arch	nitecture						
OS	Embedded	Linux OS						
Video	U 265/U26	A/M IDEC						
Codec	H.265/H26	04/M-JPEG						
Audio	C 711/C 7	26 / A D D C M /	^^^					
Codec	G./11/G./	26/ADPCM/	AAC					
Sensor	1/2.8" SO	NY Exmor C	MOS					
Resolutio n	1920×108	1920×1080						
Frame	Pal 50Hz: 25fps (1920 × 1080), 25fps (1280 × 720)							
riaille	NTSC 60Hz: 30fps (1920 × 1080), 30fps (1280 × 720)							
WDR	100dB							
Video	3D DVID (VI							
Process	3D DNR/NIR Enhancement/HLC/BLC/De-interlace/Margin Enhancement/Gamma							
E-shutter	Auto/Manu	ıal,1/10000	0∼1s			-	-	_

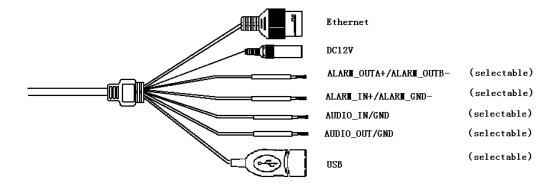
Day/Nigh t	Dual ICR									
Code Rate	Video rate,	Video rate,32K~16M bps. Audio rate,8k~48k								
Audio-in	1-ch							1-ch		
Audio-out	1-ch									
Alarm-in	1-ch									
Relay-out										
USB	Υ			N/A						
MicroSD	Υ									
IR Range	80m	30-50m	30-50m	50m		20-	-30m	15-25m	20-30m	15-20m
Lens	16mm	4/6/8/12	2.8/4/6	4/6/8	3/12	2.8	3/4/6	4/6mm	2.8/4/6	2.8/4
Interface	10111111	mm	mm	mm		mn	n	4/0111111	mm	mm
Ethernet	10M/100M	/1000M								
Network	ONVIF/TCP/IP/ICMP/HTTP/HTTPS/FTP/DHCP/DNS/DDNS/RTP/RTSP/RTCP/									
Protocol	PPPoE/NTP	P/UPnP/SMT	P/SNMP/IGN	1P/802	.1X/Qos	S/IP\	/6/Bonjo	our		
IVA	Tripwire/Pe	erimeter								
Protectio n	TVS 6000\	/, Lightning,	/Surge Prote	ection:	(Power	2000)V, RJ45	1000V)		
IP	IP 67		IP66		IP 67	IP6	66			
/Working Temperat ure	-35℃~60℃(IR OFF) /-35℃~40℃(IR ON)									
Power										
Consump	3w 3W 3.5W 3W									
tion										
Weight	1.2g	0.6						0.4g	0.6g	0.3g
Power Supply	PoE/DC12V(±10%)/AC24V(±25%)									

3.2 Hardware Interface



Pic 3.2.1 Type-I interface

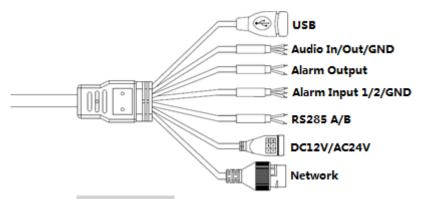
Туре	Function	Name	Description
	Power	DC12V	DC12V±10%
Common	Ethernet	ETHERNE T	10M/100M,RJ45
Audio	Input	A_IN	Line-in, GND is common por, and voltage input ≤1V;



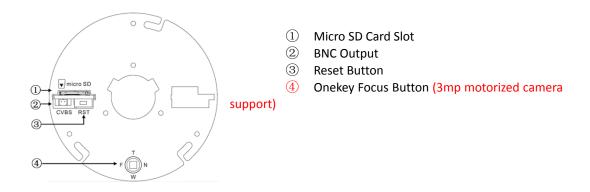
Pic 3.2.2 Type-II interface

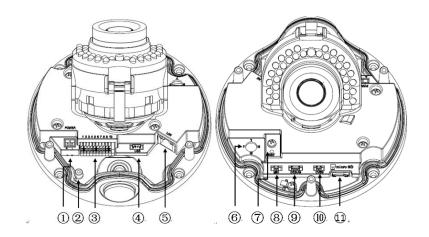
Туре	Function	Name	Description
Common	Power	DC12V	DC12V±10%
Common	Ethernet	ETHERNET	10M/100M,RJ45
		A IN	Line-in, GND is common port,
	Audio	A_IN	and voltage input ≤ 1V;
	Audio	AUDIO_OUT	Line-in, GND is common port,
		AUDIO_UUI	Using with active speaker (optional)
Extensio n	Alarm	ALARM_IN	Discrete input, GND is common port (optional)
		ALARM_OUT	Discrete output, GND is common port (optional)
	Control	RS-485	A is 485(+), B is 485(-) (optional)
Storage	Support	USB	Up to 64G (suggest 32G but no less than 8G)

3.2.2 Varifocal Camera Interfaces



Pic 3.2.4 Varifocal Bullet Camera Cable

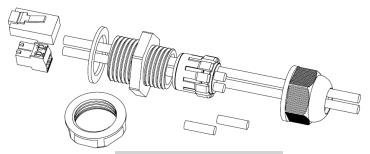




Pic 3.2.5 Varifocal Dome Camera Interface

- ① Power:DC12V 和 AC24V
- ② **GND**
- ③ Alarm
- 4 USB Port(GND/D+/D-/5V)
- **⑤** Network Interface RJ45
- 6 Onekey Focus Button for motorized model
- ? Reset Button
- 8 Mic
- $\ \, 9 \ \, {\rm Debug\ Port}$
- ① BNC Output
- ① MicroSD Card Slot

Note: Only available for embedded interface models



Pic 3.2.6 Waterproof Cap

Note: waterproof cap has 4 holes, each hole support cable with 3~5mm diameter. Use chock plug to cover the hole that has no cable input.

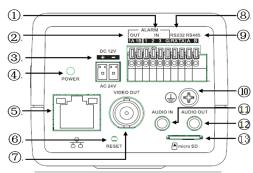
Interface:

Туре	Name	Description
	POWER	DC12V(±10%),AC24V(±25%),POE
System	ETHERNET	10M/100M/1000M,RJ45 port
Port	RESET	Press for 5 seconds to reset to factory default
	DEBUG	For technical specialist to check and fix bug

	LENS	Control DC/P-Iris Lens
Audio&	VIDEO OUT /CVBS	75Ωp-p analog signal
Video Port	AUDIO IN	Mic in/Line in
Port	AUDIO OUT	Audio Output
Alarm	ALARM IN	G is common port; 1&2 are alarm input ports,3 is alarm switch port, connect/disconnect to G to control camera Day/Night switch.
	ALARM OUT	1A/1B,signal relay output port
Storage	Micro SD	Support up to 64G (operate after power off)
Storage	USB	Support extended storage(max 64G) or Wifi module
	RS485A/B	485 communication
Extensi on	Lens:T/W/F/	Motorized Lens control: T- zoom in/W-zoom out/F-focus far/N-focus near Press to auto-focus (motorized model supported)

3.2.3 IP Box Camera

3.2.3.1 I-type Box Camera

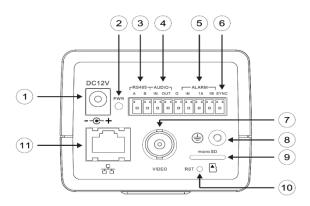


Pic 3.2.7 I-type box camera

- ① 1&2 alarm input, 3 is alarm switch port
- ② Alarm Output
- ③ Power Port, DC12V and AC24V
- 4 Power Indicator
- ⑤ Ethernet Port
- 6 Reset Button
- 7 BNC Output
- 8 RS232 Port

- ${\color{red} \textcircled{10}} \quad {\color{red} \textbf{GND}}$
- ① MicroSD card slot
- (12)

3.2.3.2 II-type Box Camera



Pic 3.2.8 II-type box camera

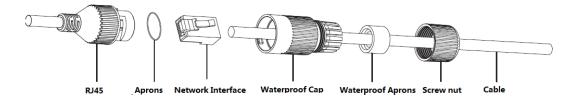
- ① Power Port, DC12V
- ② Power Indicator
- ③ RS485
- 4 Audio Port
- ⑤ Alarm Port, IN is alarm input, 1A and 1B are alarm output
- 6 Alarm Switch Port
- 7 Analogue Video Port
- ® GND
- MicroSD card slot
- ① Reset Button
- 11) Ethernet Port

Interface:

Туре	Function	Description	
	POWER	DC12V(±10%),AC24V(±25%),POE	
System	ETHERNET	10M/100M/1000M,RJ45 port	
	RESER	Press for 5 seconds to reset to factory default	
Ad: a 0	VIDEO OUT	7FOn a analog signal	
Audio&	/CVBS	75Ωp-p analog signal	
Video	AUDIO IN	Mic in/Line in	
Port	AUDIO OUT	Audio Output	
		I-type:G is common port; 1&2 are alarm input ports,3	
Alarm		is alarm switch port, connect/disconnect to G to	
	ALARM IN	control camera Day/Night switch.	
		II-type:G is common port; IN is alarm input, SYNC is	

		switch port, connect/disconnect to G to control			
		camera Day/Night switch.			
	ALARM OUT	1A/1B,signal relay output port			
Storage	Micro SD	Support up to 64G (operate after power off)			
Extensi	RS485A/B	485 communication			
on	RS232:RX/T	DV receive port/TV transmit port/C CND			
	X/G	RX-receive port/TX-transmit port/G-GND			

The product is designed as a waterproof camera. It need to do the following steps to make it waterproof. According to Pic 3.2.3 to avoid leakage at the ethernet port, and power port need to be wrapped firmly by the tape in case that it would take risk of short circuit.



Pic 3.2.3 Ethernet port waterproof instruction

3.3 Common Functions

3.3.1 Upgrade

New kernel firmware is helpful for a more stable and better system and make it more applicable for updated and different situations.

And new built-in WEB firmware can adjust the web page to make it more user friendly.

How to upgrade the firmware

Steps	Description
1	Ensure PC and Camera in the same network segment.
2	Enter IP address and login WEB page of camera.
3	Find the official firmware, and select kernel firmware (*.bin) to start upgrading.
	Notice : Kernel firmware need to be updated TWICE.
4	Select WEB firmware (*.box) to update WEB page. The camera will reboot after upgrading.
5	Login in the camera and check version information page if it is upgraded successfully.

Chapter 4 Installation Instruction

4.1 Installation Preparation

1. Preparation

All electrical work must comply with the latest electrical codes, fire regulations and relevant laws and regulations; According to the packing list check if all accessories are in the package and determine the location of the high speed dome camera and installation applications are consistent with the requirements; if not match, please contact your dealer. Please follow the work environment requires the use of the product. Depending on the circumstances actually required to prepare your own tools.

2. Necessary Tools:

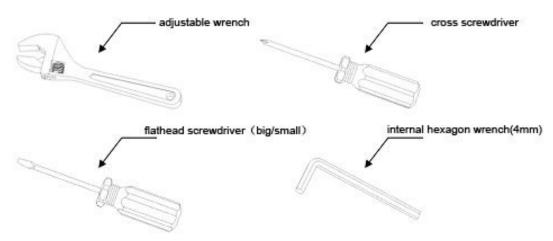


Fig 4.1.1Tools

3. Check the installation location space and intensity

Please make sure the location has sufficient space and intensity to install. The ceiling, wall or bracket must be able to bear 4 times the weight of the IP camera itself.

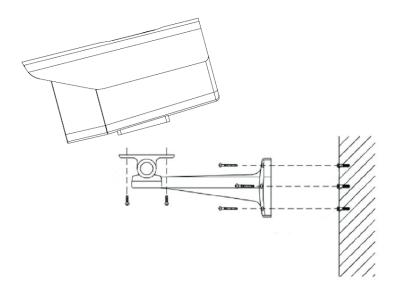
4. Please save all packaging material

Please well keep the original packing materials, in order to send back if any problem.

★ Notice: Non-original packing material may result in accidental damage in transit.

4.2 Installation Instruction

4.2.1 IP IR Bullet Camera

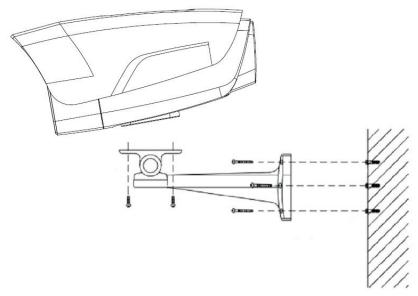


Pic 4.2.1 IP IR bullet camera installation

Steps

- 1. Mark the installation holes in the wall by market pen.
- 2. Drill holes in marked points.
- 3. Plug the expansion bolts into the holes.
- 4. Screw the bracket fastened to the wall.
- 5. Fix two nut screws aligned camera position and rotate tight. Adjust bracket gimbals to appropriate location.
- 6. Tear off the film on the front cap.

Note: Bracket need to be purchased separately. The surface to install camera should be strong enough to bear camera.

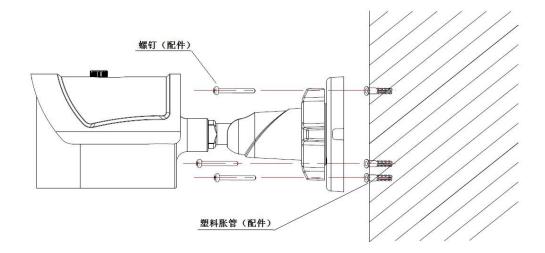


Steps

- 1. Mark the installation holes in the wall by market pen.
- 2. Drill holes in marked points.
- 3. Plug the expansion bolts into the holes.
- 4. Screw the bracket fastened to the wall.
- 5. Fix two nut screws aligned camera position and rotate tight. Adjust bracket gimbals to appropriate location.
- 6. Tear off the film on the front cap.

Note: Bracket need to be purchased separately. The surface to install camera should be strong enough to bear camera.

4.2.2 3IP Mini Bullet Camera



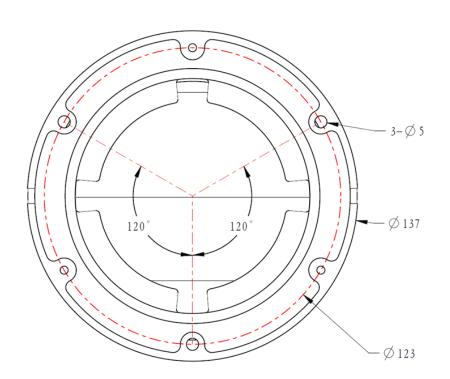
Pic 4.2.2 IP Mini bullet camera installation

Note: Adjust the sun-shield position after fix angle to avoid cover IR light or vision. Steps

- 1. Mark the installation holes in the wall by market pen.
- 2. Drill holes in marked points.
- 3. Plug the expansion bolts into the holes.
- 4. Fix two nut screws aligned camera position and rotate tight. Adjust bracket gimbals to appropriate location.

Note: The surface to install camera should be strong enough to bear camera.

4.2.3 IP IR Dome Camera



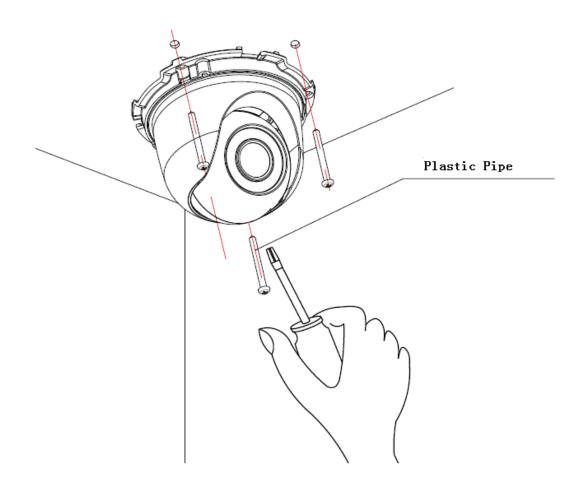
Pic 4.2.3 IP IR dome camera installation

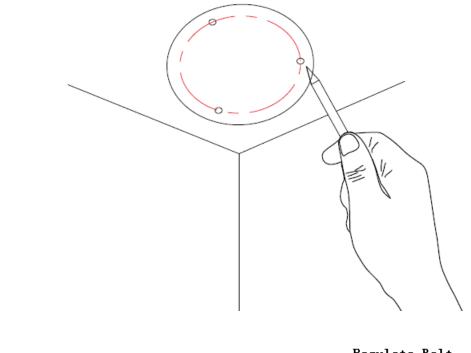
Steps

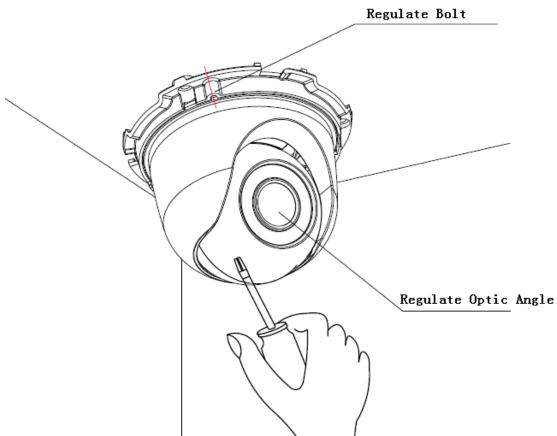
- 1. Take the camera out of box, and loosen 3pcs screws on the case, and then take down the base (see the Pic 4.2.3)
- 2. Mark the installation holes in the wall by market pen.
- 3. Drill holes in marked points.
- 4. Plug the expansion bolts into the holes.
- 5. Twist screws at $3\phi 5$ holes to fix base on the wall. Reassemble the parts which you take down in Step1. Adjust the camera lens to a right direction, and then tighten 3pcs screws on the case.

Note: The surface to install camera should be strong enough to bear camera.

4.2.4 IP Mini Dome Camera







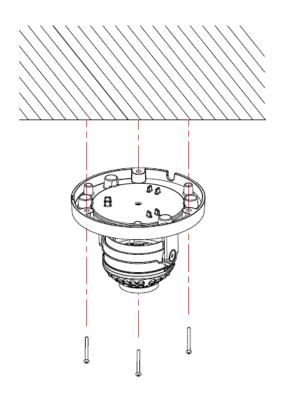
Pic 4.2.4 IP Mini dome camera installation

Steps

- 1. Drill holes according to the hole position chart and plug the expansion bolts into the holes.
- 2. Take the camera out of box and take down the cover, and then fix the dome onto the ceiling.
- 3. Loosen the regulating screws to adjust camera lens to a right direction and tighten the screws again.
- 4. Put the dome cover back.

Note: The surface to install camera should be strong enough to bear camera.

4.2.5 IP Vandal-proof Dome Camera



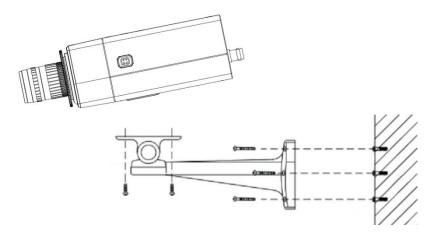
Pic 4.2.5 IP Vandal-proof dome camera installation

Steps

- 1. Drill holes according to the hole position chart and plug the expansion bolts into the holes.
- 2. Take the camera out of box and take down the cover, and then fix the dome onto the ceiling.
- 3. Loosen the regulating screws to adjust camera lens to a right direction and tighten the screws again.
- 4. Put the dome cover back.
- 5. Tear off the film on the cover. (Pay attention to protect the cover in case of dirt and scratch)

Note: The surface to install camera should be strong enough to bear camera.

4.2.6 IP Box Camera

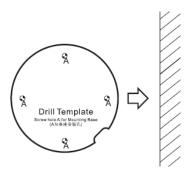


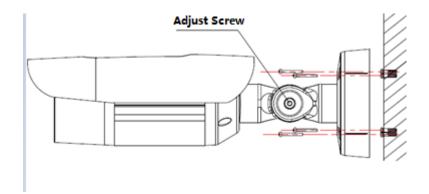
Pic 4.2.6 IP Box Camera Installation

Steps:

- 1. Mark holes position on the wall;
- 2.Drill the holes on the wall;
- 3. Put expansion rubber plug into the holes;
- 4. Install the bracket with screws onto the wall;
- 5.Fix the camera onto bracket with two screws, adjust to right direction and angle then tighten up the screws.

4.2.7 Network Varifocal Bullet Camera:



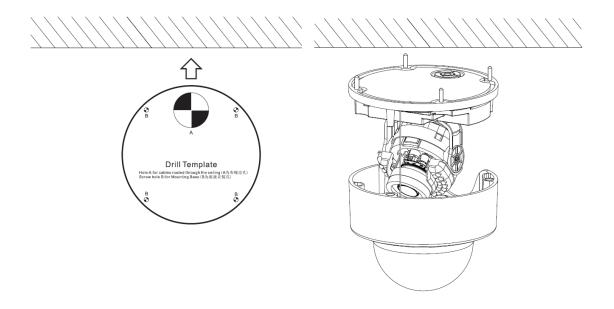


Pic 4.2.7 Network Varifocal Bullet Camera Installation

Steps:

- 1. Paste the position tag onto the wall;
- 2.Drill the holes on the wall as per the marks on the tag;
- 3. Put expansion rubber plug into the holes;
- 4. Fix the bracket onto the wall with screws;
- 5. Adjust angle then tighten up the adjust screw on bracket;
- 6. Adjust the position of sunshield to avoid masking IR Led or Sunlight.

4.2.8 Network Varifocal Dome Camera



Pic 4.2.8 Network Varifocal Dome Camera Installation

Steps:

- 1. Paste the position tag onto the wall;
- 2.Drill the holes on the wall as per the marks on the tag;
- 3. Put expansion rubber plug into the holes;
- 4. Fix the bracket onto the wall with screws;
- 5.Adjust the lens to the right direction and angle, then close the dome cover and tighten it up.

Chapter 5 WEB Instruction

5.1 System Requirement

It support Win7 system or higher, please make sure right installation and setup of following items:

- (1) Display resolution: 1440 * 900 or higher, color: High Color (32-bit).
- (2) Please make sure the Windows system install the necessary character style.
- (3)Please make sure PC disk partition contains disk C and D disk.

5.2 Built-in Web Instruction

When using the network video products for the first time, an ActiveX control is needed.

(1) Login IP address and enter to ActiveX download interface.



Pic 5.2.1 Web plug-in

(2) Download ActiveX and click 【Run】 to install



Pic 5.2.2 Web plug-in

(3) During installation, please close web browser and click 【next】 to finish installation.



Pic 5.2.3 Web plug-in Installation

(4) After installation, login IP address and allow operating system loading plug-in.

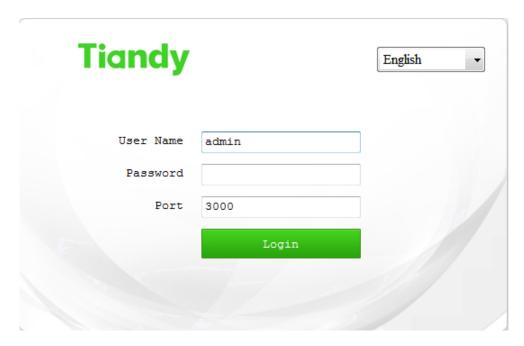


Pic 5.2.4 Windows XP allow loading Web plug-in



Pic 5.2.5 Win7/Win8 allow loading Web plug-in

(5) After success loading plug-in, it will display login interface and then input correct user name and password.



Pic 5.2.6 Loading Web plug-in

Note: Please use IE browser of windows and make sure the version above 6.0. Do not use any other browser except Firefox, Google.

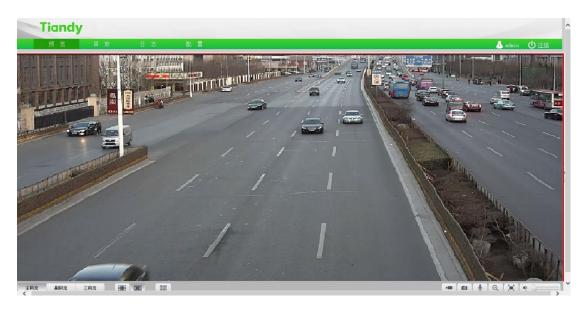
5.3 Log in

- (1)Enter IP address and enter login interface.
- (2)Enter IP address and password, click login. The default user name is admin, password is 1111.
- (3)The default port is 3000

5.4 A/V Preview

After login, system will display preview interface. If on other interface, please click preview button at the top of interface and go back to video preview interface.

5.4.1 A/V Preview



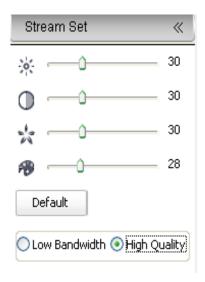
Pic 5.4.1 A/V Preview Interface

Icon	Function	Description		
1st Stream	1 st Stream	Preview 1 st stream and default display 1 st stream video		
2nd Stream	2 nd Stream	Preview 2 nd stream		
3rd Stream	3 rd Stream	Preview 3 rd stream		
	Fixed proportion	Video images maintain a fixed proportion according to the resolution of the IPC when adjustment		
	Display video	Full screen display		
	Local record	The default save path: D:\NetVideoBrowser\ RecordFiles		
	Snapshot	The default save path: D:\NetVideoBrowser\ CapturePics		
•	Intercom	Click the icon to start intercom, and click again to stop it		
4 0=	Open audio	Audio preview		
4 = C	Set mute	Close audio preview		
	Full screen	Click the icon to enter full screen, and double click the screen or press [Esc] to quit		

Note:(1)When stream type is [Pure Video], audio preview is invalid.

(2) 【IPC】 It is support intercom with one user at the same time.

5.4.2 Stream set



Pic 5.4.2 Stream set interface

Click stream set and open parameter set interface.

By dragging the target bar to adjust brightness, contrast, saturation and color Click 【Default】 to resume the default settings.

According to network situation it can choose preview mode from 【Low bandwidth】 to 【High quality】

5.4.3 PTZ control

This function only support camera with RS-485.



Pic 5.4.4 PTZ

【PTZ control】 It shows eight button and control the direction, click → will enable auto scan.

[speed] Adjust speed by manual, range from $0\sim100$.

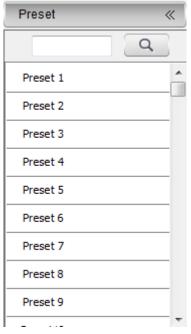
【zoom】 Enable to zoom in or zoom out, including optical and digital zoom.

【focus】 Focus on the object manually according to how far it is when the auto focus does not work precisely.

【Iris】 Manually start or shut down iris.

5.4.4 PTZ position

Enter preset number and click use to search the preset position and Set or Call

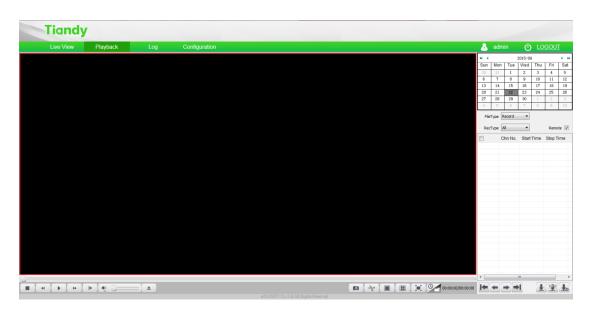


Pic 5.4.5 Preset interface

[set] Set the preset, add preset position, support add multiple presets.

[call] Call the preset, make speed dome to preset position

5.5 Playback



Pic 5.5.1 Playback

5.5.1 Search recording files

- (1)Select [Record] and [Picture] in [File Type].
- (2)Select targeted file type in 【Rec Type】.
- (3)Double click date in the schedule to search files.
- (4) Select [remote] and check record from IPC otherwise check the local record.

5.5.2 Download recording files

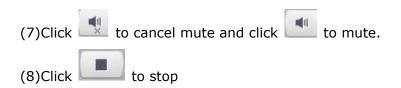
- (1)Check targeted files to download.
- (2)Click to download recording files.
- (3)Click to download files into FTP server.
- (4)Click to preview download status, and pause or delete when you need.

5.5.3 Playback

- (1)Check targeted files to download.
- (2)Click to download recording files.
- (3)Click to download files into FTP server.
- (4)Click to preview download status, and pause or delete when you need.

5.5.3 Playback

- (1)Double click searched recording files for playback.
- (2)Click to select local recording files.
- (3)Click to play the playback. When you click the icon will change
- into to pause.
- (4)Click to fast move forwarder in speed of 2X,4X,6X and 8X.
- (5)Click to move forwarder slowly in speed of 1/2X,1/4X,1/6X and 1/8X.
- (6)Click to play frame by frame.



5.5.4 Recording snapshot

Click to capture the picture when play back the video. Default storage path is D:\NetVideoBrowser\ PlaybackPics.

5.5.5 Video clip

Click to cut a clip of video when play back the video. Click once to start and click again to finish. Default storage path is D:\NetVideoBrowser\ PlaybackFiles.

5.5.6 Four screen play

Click to playback in 4 screen at the same time which can play separately for each screen. Once you select one screen and open the recording files you want.

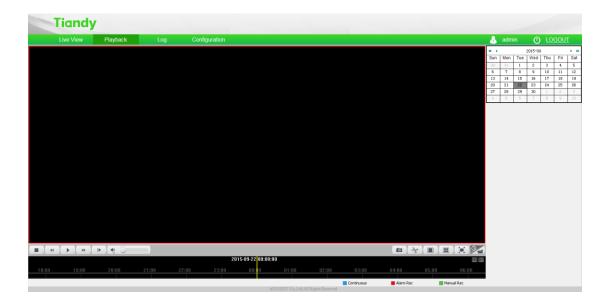
Note:Click to resume single screen.

5.5.7 Full screen

Double click the screen or click to enter full screen status. In full screen, double click or enter [Esc] to quit full screen.

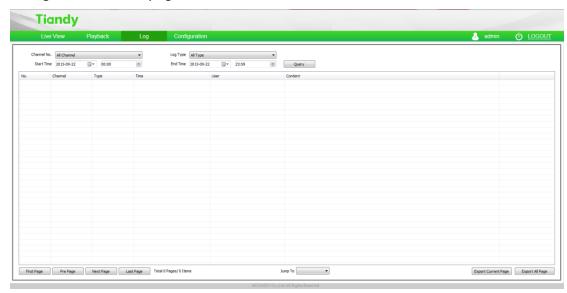
5.5.8 Switch mode





5.6 Log searching

Click [Log] to enter the page.



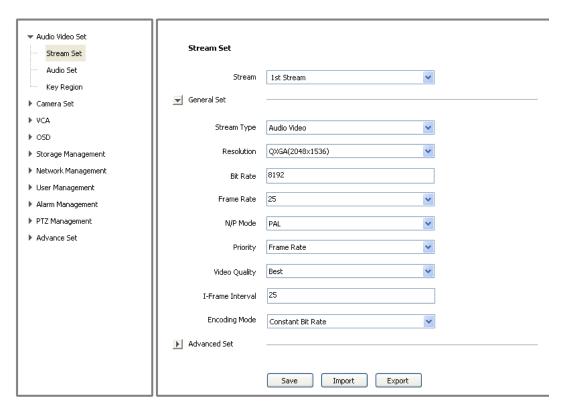
Pic 5.6.1 Log management interface

- (1) [Channel No.] Select which channel you want to search.
- (2) [Log type] Select which type of log you want to search.
- (3) [Start time] Select start date and time.
- (4) [End time] Select end date and time.
- (5) 【Query】 Make a list of log at the presetting time.
- (6) When there are many pages, you can click [First page] [Pre page] [Next page] [Last page] at left corner to check the log or [Jump to] target page.
- (7)Click [Export current page] to export log of current page to your computer. It is saved in D:\NetVideoBrowser.

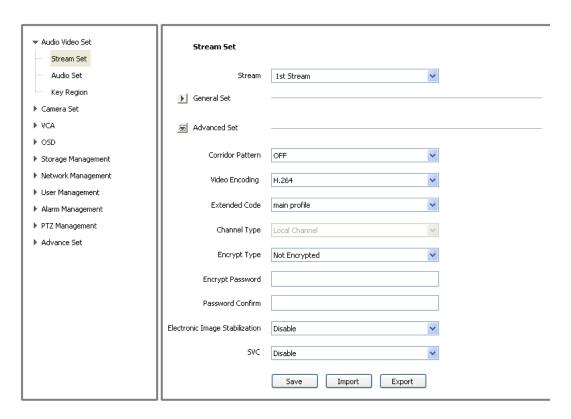
(8)Click [Export all page] to export all the pages query to your computer. It is saved in D:\NetVideoBrowser.

5.7 Audio video set

5.7.1 Stream set



Pic 5.7.1.1 Stream Set-General Set



Pic 5.7.1.2 Stream Set -Advanced Set

Parameter	Description		
Stream Type	Pure video, audio & video		
Resolution	4CIF,VGA,720P,960P,1080P. Different camera support multi		
Resolution	resolution type.		
Bit Rate	Range from 32-16384 Kbps		
Frame Rate	PAL:1 5 10 15 20 25		
Traine Nate	NTSC: 1 5 10 15 20 25 30		
N/P Mode	PAL,NTSC		
Prefer Mode	Frame Rate, Quality		
Video Quality	Best, Better, Good, Fair, Poor. The better quality the more		
video Quality	stream and bandwidth occupation		
I Frame Rate	To set the interval time for each two I frame		
	Static code rate and Dynamic code rate		
	When choose Static code rate, stream will be stable and		
Compression	enable stable occupation of bandwidth for network		
	transmission; When choose Dynamic code rate, stream will		
	be changed according to the video, but it would take up less		
	bandwidth when there is no change on video.		
Encoding	H.265, H.264, M-JPEG optional		
Corridor Mode	Display picture rotated 90 degrees, and default set is close.		
Extended Code	high profile ,main profile, baseline optional		
Encrypt Type	Support AES encryption and default type is without encrypt.		

EIS	Support electronic image stabilization, and default set is close.			
SVC	Key frame function, Enable or disable SVC function.			

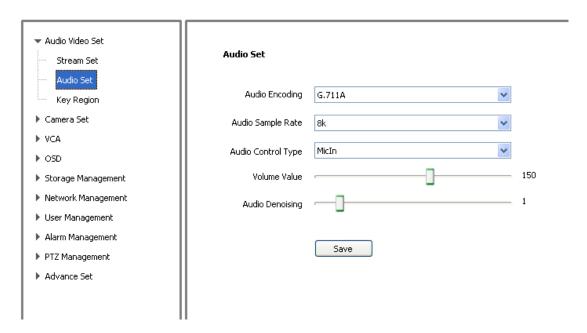
Stream set-Export

Click [Export] to do backup of the configuration file for all the parameter, save to D:\NetVideoBrowser\VideoParam.dat)

Stream set - Import

Click **[** Import **]** to import the backup file for parameter configuration D:\NetVideoBrowser\VideoParam.dat)

5.7.2 Audio Set



Pic 5.7.2 Audio Set

【Audio Encoding】Support G.711A,G.711U,ADPCM_D,AAC_LC.

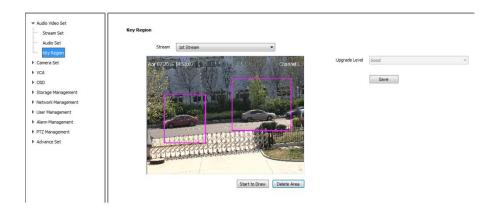
【Audio Sample Rate】8k,32k,48k

【Audio Control Type】 Active audio input select LineIn, passive select MicIn MIC 【Volume】 Range from $0{\sim}100$

[Audio Noise Reduction] Range from $1\sim9$, delete the noise from voice.

Note: It needs restart after revise parameter.

5.7.3 Key Region



PIC 5.7.3 Key region

【Key Region】 To have better image quality for some regions on the video, there are 4 regions settable for each video.

1. 【Draw Region】

Use the mouse to draw the key region on the video.

- 2. Click [Save] to enable.
- 3. 【Delete Region】 Delete the drawn regions.

5.8 Camera Set

5.8.1 HD Parameter

Set video image parameter in this page.

HD Parameter -Model

The system provides 8 video templates for different application, all the video parameter can only be revised and saved in the template.

			٨
Image Set	Iris Mode		
2015/02/10 20:59 27 Channel 1	Model		
2013/02/10 20:35 2	Current Template	indoor	
	Template Name	indoor	
	▼ Image Adjustment	nt	
	Brightness		
	Contrast	30	
	Saturation		
	Hue		_
	Sharpness	128	
	Exposure Set		
	▶ Back Light Set		
	▶ White Balance		
	Image Enhancement		
		Save Defaults Import Export	V

Pic 5.8.1 HD Parameters

【Current Template】 choose template that need to be modified.

【Template Name】 input template name

HD Parameter - Image adjustment

Set image brightness, contrast, saturation, hue, sharpness.

HD Parameter – Exposure Set

[Shutter speed] setup max exposure time.

Note: If exposure time too long, the moving object's image will has slur, if exposure time too short, the image color will much black.

【Auto gain】 setup max gain that affect image brightness.

Note: It will produce much noise when gain value too high

【Brightness adjustment】 setup brightness value

【AE adjustment】 setup AE adjustment speed

HD Parameter - Backlight set

[Smart IR] work in IR camera models, when image overexposure, turn on

【Smart IR】 camera will turn down the brightness to avoid not see object cause of overexposure

[HLC] High light control, mainly used in transportation, turn on [HLC] to suppress high light of car's headlight.

[WDR] select WDR mode, [WDR Auto] or [WDR Manual], drag the slider to setup WDR level fit for environment.

HD Parameter - White Balance

Select white balance mode according to the actual scene.

If select 【Manual】, by adjusting the red, green, blue to meet demand, R for red gain, G for green gain, B for blue gain.

HD Parameter – Image Enhancement

[Image style]

【Indoor/Outdoor Mode】 select indoor or outdoor mode.

【Defog】 select on or off

【DNR】 digital noise reduction

Note: Please click 【Save】 after settings.

HD Parameter – Export

Click 【Export】 export current HD parameter template to certain place (default address D:\NetVideoBrowser\HDPara.dat), this template can be used for other same model cameras.

HD Parameter – Import

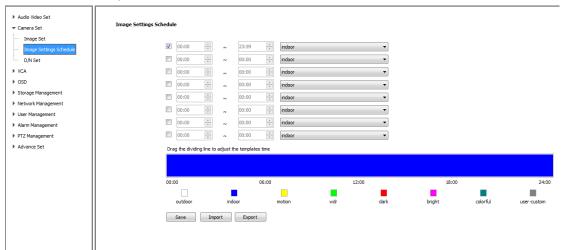
Click 【Import】 import HD parameter setting file from default address(default address D:\NetVideoBrowser\ HDPara.dat), to achieve quick configuration.

HD Parameter – Default

Click [Default] each template parameters will restored factory default settings.

5.8.2 Image Settings Schedule

User can setup device different image settings in different time, to get best image in different time period.



Pic 5.8.2 Image settings schedule

It provides max to 8 time periods

Setup schedule for each time periods, Drag to adjust different schedule in time line, different color means different schedule. And 【Save】

Image settings schedule - Export

Click 【export】 export current image schedule to certain place (default address D:\NetVideoBrowser\ HDSchedulePara.dat), this template can be used for other same model cameras.

Image settings schedule – Import

Click 【import】 import image schedule file from default address(default address D:\NetVideoBrowser\ HDSchedulePara.dat), to achieve quick configuration.

5.8.3 Day/Night Setting





Pic 5.8.3D/N Setup

Color to gray:

Self-adaption: In color mode, IPC will detect and analysis the brightnesss by internal synchronization sensor. When the brightness is lower than the setted night brightness ,the image will change into B/W.

in B/W mode. In color mode, IPC will detect and analysis the brightnesss by external synchronization Photoresistor. When the brightness is higher than the setted daylight brightness, the image will change into color .

Color: video is always in color mode Gray: video is always in gray mode

Timer: user can define the time of day and night

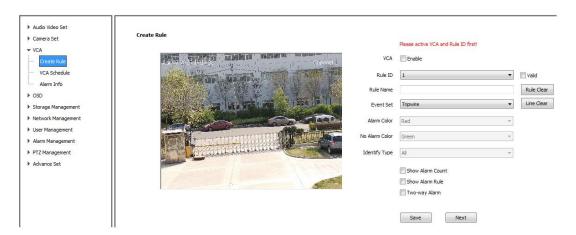
Auto(inside):camera will auto detect video image brightness. Video will become color when brightness value higher than day value; Video will become gray when brightness value lower than night value. 【Realtime brightness】 is video real time brightness value.

Auto(outside):device detects outside environment brightness with photoreceptor. Video will become color when outside brightness value higher day value; Video will become gray when outside brightness value lower than night value. (Only for IR camera)

5.9 VCA (for 2MP and 1.3MP Camera)

【VCA】 intelligent analysis, process event alarm.

5.9.1 Create Rule

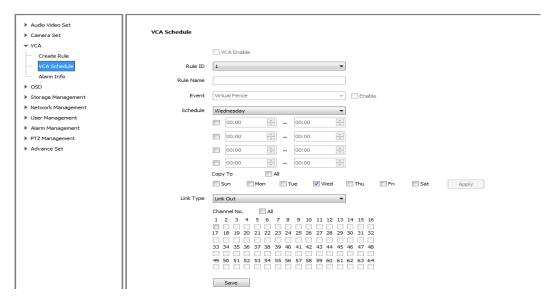


- (1) [Enable] turn on or off current channel's VCA function
- (2) [Rulename] remark the rule
- (3) [Rule ID] can setup 2 rules at same time.
- (4) [Event set] support [Virtual fence] [intrusion detection]
 [Virtual fence]: if object cross the line in setting area, will trigger alarm

[intrusion detection]: [Detection mode] include: [intrusion], [in], [out], when
object intrusion, in or out the area, will trigger alarm.

- (5) [Show alarm count]: show alarm count when detect alarm on screen
- (6) [Show alarm rule]: show the alarm area line on screen
- (7) 【Two-way alarm】: when select event setup to virtual fence, if select 【Two-way alarm】, will trigger alarm if cross line in both side.
- (8) [Save] :save settings
- (9) [Line clear] :clear the line on video
- (10) [Rule clear] :clear the settings of rule

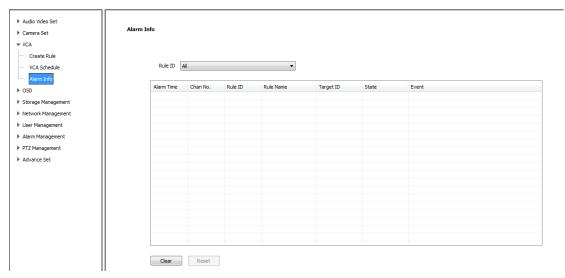
5.9.2 Alarm Setup



Pic 5.9.2 VCA Schedule

- (1) Select [Rule ID], [Enable], setup time in [Schedule] and [Save]
- (2)Setup 【Link type】, support four kinds of alarm linkage type 【Link out】, 【Link record】, 【Link snapshut】, 【Link PTZ】.
- (3) **[Save]**

5.9.3 Alarm information



Pic 5.9.3 Alarm information

- (1)Switch [Rule ID] check alarm information of current rule.
- (2) [Reset]: clear current channel events alarm, and beginfromone in next event

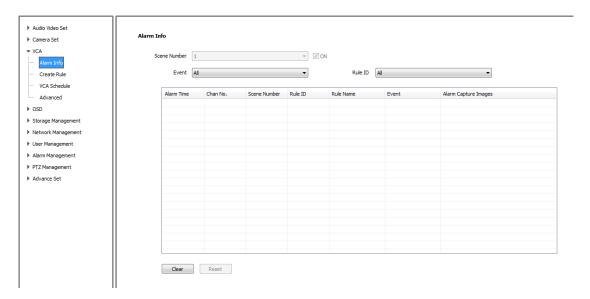
happened.

(3) 【Clear】 clear all alarm information from current list.

5.10 VCA

[VCA] intelligent analysis, process event alarm.

5.10.1 Alarm information



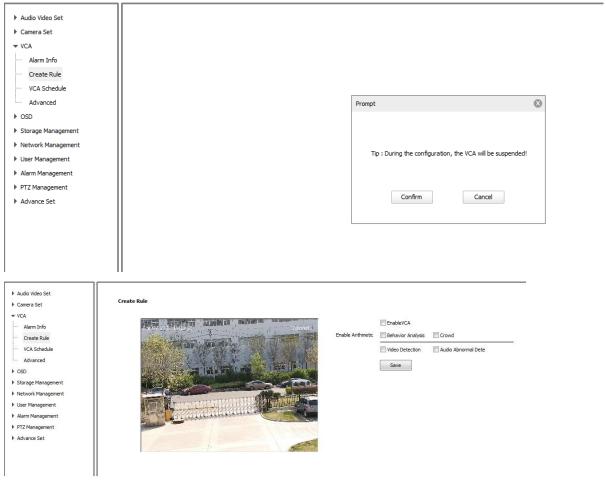
[Event] check certain or all VCA events alarm information.

【Rule ID】 check certain or all rule's alarm information

[Clear] clear all alarm information from current list.

5.10.2 Create Rule

During the configuration, the VCA will be suspended.



[Enable] turn on or off current channel's VCA function

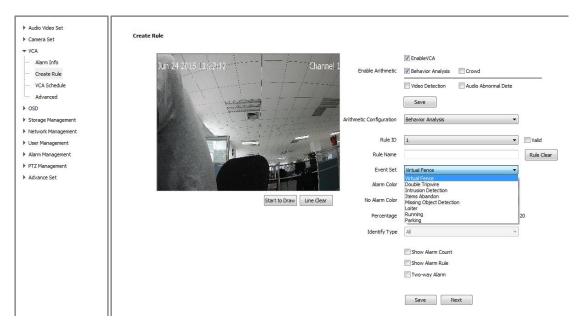
[Enable Arithmetic]

Behavior analysis and crowd analysis functions only can enable one in one time. Video and audio abnormal detection can work with upon analysis functions at same time.

[Save] select VCA, save it.

Note: Behavior analysis, video detection and audio abnormal detection need go into 【Alarm Setup】 to setup "enable time" and ""alarm trigger template" after 【Save】

5.10.2.1 [Arithmetic Configuration] → [Behavior Analysis]

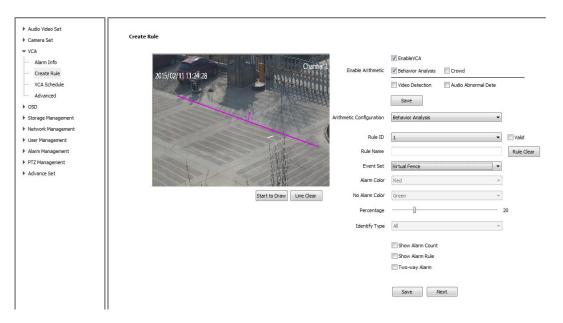


【Behavior Analysis】 include 8 kinds of functions: virtual fence, double tripwire, intrusion detection, items abandon, missing object detection, loiter, running, parking. Every function can be setup with different settings, but total rule number should less 8 rules.

[Save] save all the settings

[Next] go into [Alarm Setup], please refer to 5.9.3

5.10.2.2 [Arithmetic Configuration]→[Behavior Analysis]→[Virtual Fence]



Select rule number, 【Event Set】 virtual fence, and check 【Valid】 Draw rule line, the arrow of line means direction of prohibit crossing.

[Percentage] setup target size in the total screen (area percent).

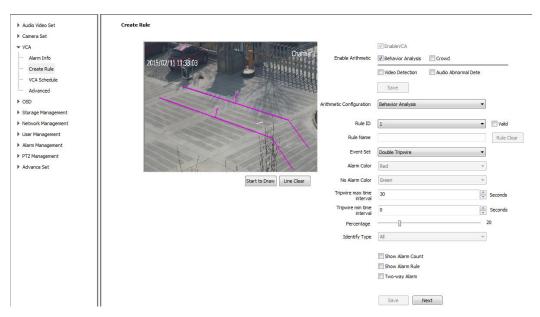
Setup 【Two-way Alarm】 if needed

[Save] save all the settings

[Next] go into [Alarm Setup], please refer to 5.9.3

5.10.2.3 [Arithmetic Configuration] \rightarrow [Behavior Analysis] \rightarrow [Double

Tripwire]



Select rule number, 【Event Set】 double tripwire, and check 【Valid】

Draw two rule lines, the arrow of line means direction of prohibit crossing, 2 lines direction should be the same, it will alarm when target object cross 2 lines continuously within the specified time

【Tripwire Max Time Interval】 and 【Tripwire Min Time Interval】 setup time range of cross 2 lines continuously.

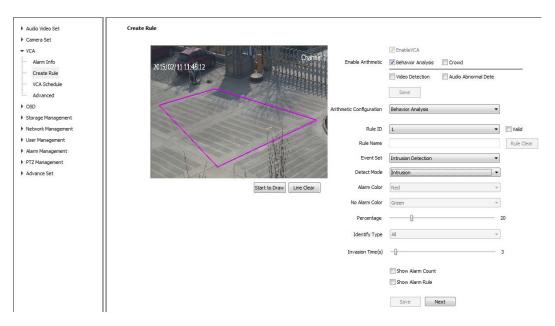
【Percentage】 setup target size in the total screen (area percent).

Setup 【Two-way Alarm】 if needed

[Save] save all the settings

5.10.2.4 [Arithmetic Configuration] → [Behavior Analysis] → [Intrusion

Detection 1



Select rule number, 【Event Set】 intrusion detection, and check 【Valid】 Draw the detection area

Select detection mode, 【in】 it will trigger alarm when object go in detection area; 【out】 it will trigger alarm when object go out detection area; 【Intrusion】 it will trigger alarm when object stay in detection area until reach 【Invasion Time】.

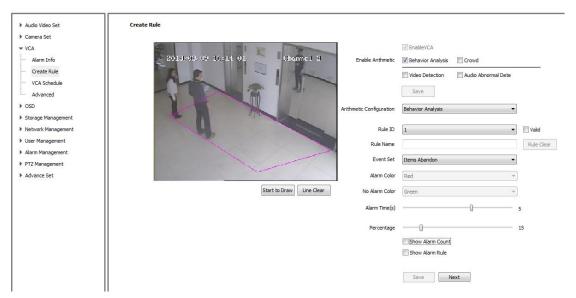
[Percentage] setup target size in the total screen (area percent).

【Invasion Time】 setup invasion time of object stay in detection area, it will trigger alarm when over the time.

[Save] save all the settings

5.10.2.5 [Arithmetic Configuration] \rightarrow [Behavior Analysis] \rightarrow [Items

Abandon]



Select rule number, [Event Set] items abandon, and check [Valid]

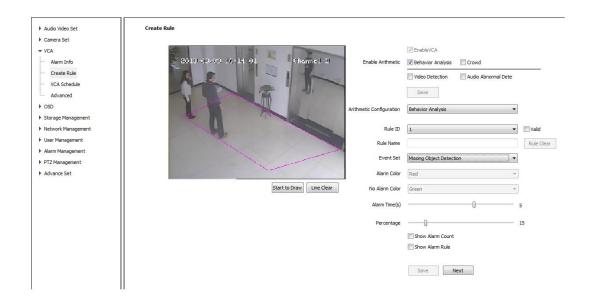
Draw detection area, please notice the detection area shouldn't overlap when 【Items Abandon】 and 【Missing Object Detection】 are enable at same time 【Percentage】 setup target size in the total screen (area percent).

【Alarm Time】 setup alarm time of object stay in detection area, it will trigger alarm when over the time.

[Save] save all the settings

5.10.2.6 [Arithmetic Configuration]→[Behavior Analysis]→[Missing Object

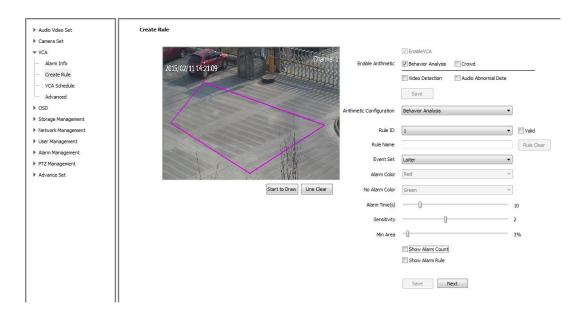
Detection



Select rule number, 【Event Set】 missing object detection, and check 【Valid】 Draw detection area, please notice the detection area shouldn't overlap when 【Items Abandon】 and 【Missing Object Detection】 are enable at same time 【Percentage】 setup target size in the total screen (area percent). 【Alarm time】 setup alarm time of object lost in detection area, it will trigger alarm when over the time.

[Save] save all the settings

5.10.2.7 [Arithmetic Configuration] → [Behavior Analysis] → [Loiter]



Choose [Rule ID] → [Loiter] → [Valid]

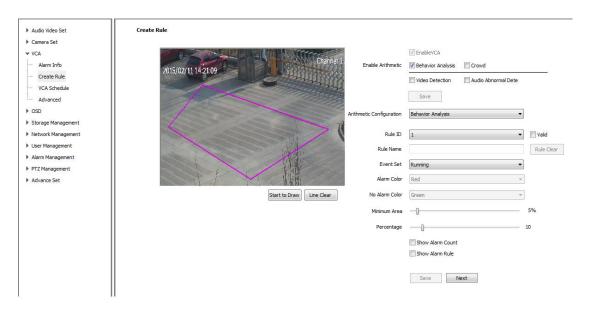
Draw detection area on the image

Setup alarm time, alarm when the object keep loitering to this alarm time Setup min area, alarm when the object's motion area is equal to or greater than this min area.

Setup sensitivity, greater→more sensitive

[Save] save all the settings

5.10.2.8 [Arithmetic Configuration] [Behavior Analysis] [Running]



Choose $[Rule ID] \rightarrow [Running] \rightarrow [Vaild]$

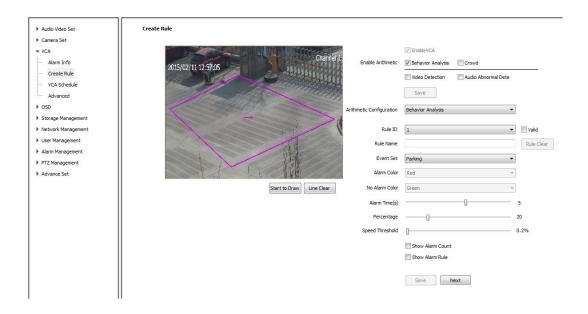
Draw detection area on the image

Setup alarm time, alarm when the object keep running to this alarm time Setup min area, alarm when the object's running area is equal to or greater than this min area.

Setup percentage, the percent of the object in the whole image.

[Save] save all the settings

5.10.2.9 [Arithmetic Configuration] → [Behavior Analysis] → [Parking]



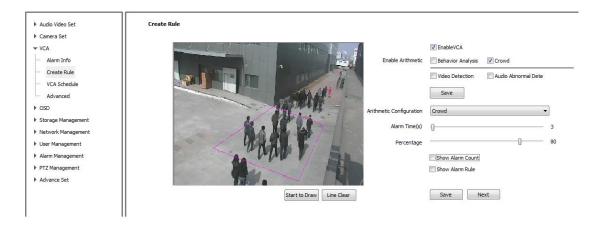
Choose 【Rule ID】 → 【Parking】 → 【Vaild】

Draw detection area on the image

Setup alarm time, alarm when the object keep parking to this alarm time Setup percentage, the percent of the object in the whole image Setup speed threshold, alarm when the object's moving speed (percent/second) is slower than this speed threshold.

[Save] save all the settings

5.10.2.13 [Enable Arithmetic] → [Crowd]



Draw the detection area
Set the time of linking to alarm
Set the crowd percentage

[Save] save all the settings

[Next] go into [Alarm Setup], please refer to 5.9.3

15.10.2.15 [Enable Arithmetic] → [Video Detection]

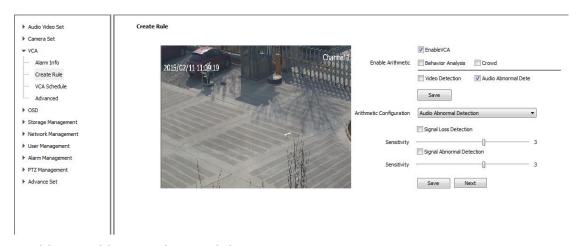


Enable lens or scene switch dignose

Set sensitivity, and the higher value means more sensitive

[Save] save all the settings

5.10.2.16 [Enable Arithmetic] → [Audio Abnormal Det.]



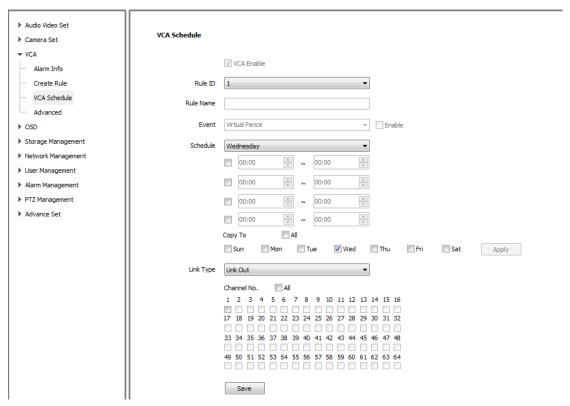
Enable signal loss or abnormal detection

Set sensitivity, and the higher value means more sensitive

[Save] save all the settings

[Next] go into [Alarm Setup], please refer to 5.9.3

5.10.3 VCA Schedule



Select the 【Rule ID】, the 【Rule Name】 and 【Event】 will auto update 【Enable】 to active the rule
Set schedule date and time

Set [Link Type]: [Link Out], [Link Record] [Link Capture] [Link PTZ]

[Save] all the settings

5.10.4 Advanced

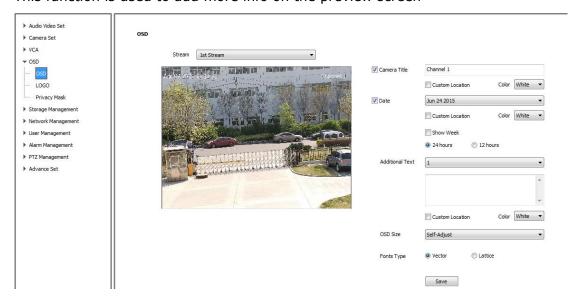
▶ Audio Video Set ▶ Camera Set ▼ VCA	Advanced		
Alarm Info	Scene Number	1 *]
···· Create Rule	Max Target Size		30%
····· VCA Schedule ····· Advanced	Min Target Size	-0	3%
▶ OSD	Integrate Background Time(s)		10
▶ Storage Management	Target Combined Sensitivity		5
Network Management User Management	Background Update Speed		5
▶ Alarm Management	Foreground Max Difference	-0-	16
 ▶ PTZ Management ▶ Advance Set 	Foreground Min Difference	_	6
P Advance Set	Target Confirmed Frame		15
		Enable	
		Save	

Note: [Advance] is only available for company engineer to setup

5.11 OSD

5.11.1 OSD

This function is used to add more info on the preview screen



Pic 5.10.1 OSD

OSD-Camera Title

Enable [Channel Title] and input channel name

[Color]:select OSD color

【Custom Location】: select position on video image by mouse

OSD-Date

Enable 【Date】 to overlay date, and there are 11 formats for option

Enable [Show Week] to overlay week information on image

Select [24 hours] or [12 hours]

[Color] :select OSD color

[Custom Location]: select position on video image by mouse

OSD-Additional Text

Select additional text area number(max 5)

Input overlay content, and it supports English and common punctuation marks.

[Color]:select OSD color

[Custom Location]: select position on video image by mouse

OSD-OSD Size

【OSD Size】 select suitable pixel size, default is 【Self-Adjust】

OSD-Fonts Type

[Vector] and [Lattice] are optional

[Save] all the settings

5.11.2 LOGO



Pic 5.10.2 LOGO

This function is used to overlay Logo picture on the preview screen

【Logo File】 input the file save path, or browse to find the logo

【Upload】: upload the logo file, and the IP camera will restart

After restart, please select [Enable] to display the logo

[Custom Location]: select logo position on video image

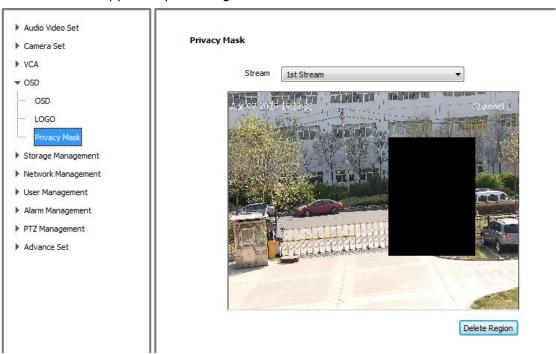
Note:

Logo format should be 24bit .bmp and size should be less than 200*200, and height and width are divisible by 4

System will remove the black and white picture background automatically

5.11.3 Privacy Mask

This function is used for setting hidden region on the preview screen to protect important info .It supports up to 4 regions



Pic 5.10.3 Privacy Mask

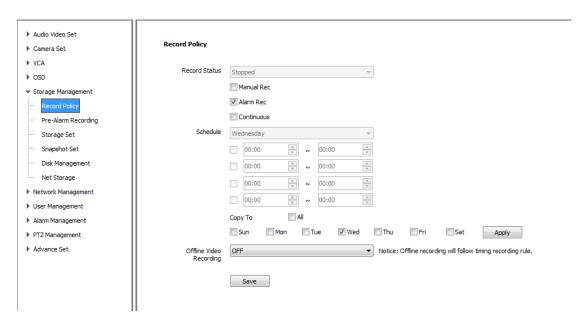
(1) [Stream]: select channel stream for privacy mask

(2)Draw the region on the screen by mouse. It supports up to 4 regions

(3) 【Delete Region】: delete the drawn region

5.12 Storage Management

5.12.1 Record Policy



Pic 5.11.1 Record Policy

(1) 【Record Status】: Show the device recording status

(2) [Manual Rec.]: Enable to start recording and cancel to stop

【Alarm Rec.】: Enable to start recording when alarm is triggered

[Continuous]: Enable to start timing recording

(3) [Schedule]: setup time period in [Continuous] mode.

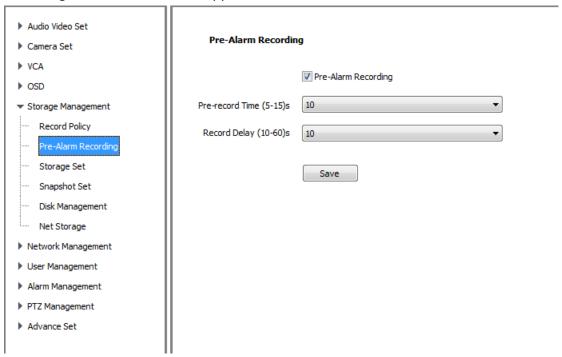
(4) [Offline Video Recording]: when the internet is disconnected, it will start timing

recording into camera SD card

(5) [Save]: save all the setup

5.12.2 Pre-Alarm Recording

This function is used for pre-recording before alarm is triggered and extending recording time after alarm disappeared.



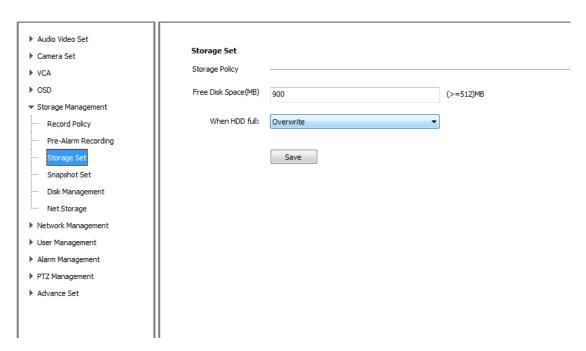
Pic 5.11.2 Pre-Alarm Recording

(1) [Pre-Alarm Recording]: enable to start

(2) [Pre-record Time(5-15)s]: support5s, 10s and 15s [Record Delay(10-60)]: support 10s, 15, 30s and 60s

(3) [Save] : save all the setup

5.12.3 Storage Set



Pic 5.11.3 Storage Set

【Free Disk Space(MB)】: set the free disk space that custom want to keep.it should be larger than 512M

[When HDD full]: when the free disk space reached the target size, system will run the following operation:

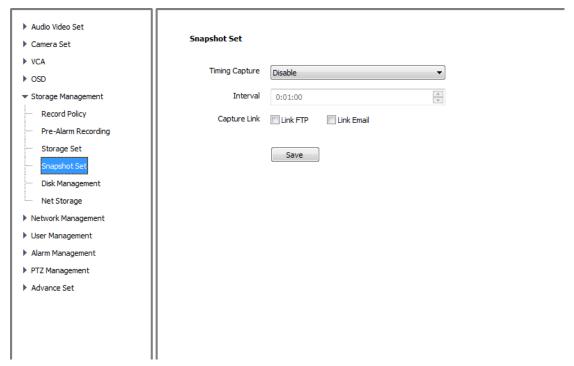
【Stop Record】: it will stop recording

【Overwrite】: it will loop delete the earliest record file

【Overwrite(Except alarm)】: it will loop delete the earliest record file except alarm Records.

[Save]: Save all the setup

5.12.4 Snapshot Set

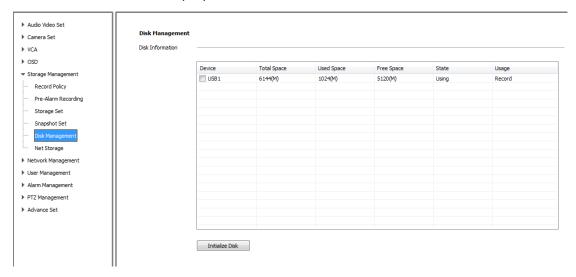


Pic 5.11.4 Snapshot Set

- (1) 【Timing Capture】: enable to start timing capture.
- (2) [Interval(s)]: set timing capture interval time
- (3) 【Capture Link】: 【Link FTP 】capture picture will be uploaded to FTP server; 【Link Email 】 capture picture will be sent by email.
- (4) [Save]: save all the setup

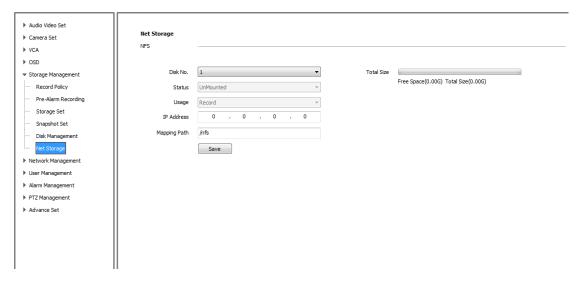
5.12.5 Disk Management

【Disk Information】: display the disk status



Pic 5.11.5 Disk Management

5.12.6 Net Storage



Pic 5.11.6 Disk Management

(1) [Disk No.]: select one disk to setup

(2) [Status]: show the disk installation status. [UnMounted], [Unformatted], [Formated], [Mounted] and [Using] are optional

(3) [Usage] : show the disk usage status. [Record], [Backup], [Redundant] and [Read Only] are optional

(4) 【IP Address】: set NFS server IP address

(5) [Mapping Path]: set the disk mapping path

【Total Size】: display the free space and total size

[Save] : save all the setup

5.13 Network Management

5.13.1 TCP/IP Set

➤ Audio Video Set ➤ Camera Set ➤ VCA	TCP/IP Set	■ DHCP					
▶ OSD▶ Storage Management	IPv4 Address	192		168		1	22
▼ Network Management TCP/IP Set	IPv4 Subnet Mask	255	•	255		255	0
Registration Center	Gateway	192		168		1	1
Network Service	IPv6 Address	fe80::250	:c2ff:	:fe28:11	f78		
▶ User Management	IPv6 Subnet Mask	64					
▶ Alarm Management ▶ PTZ Management	DNS	192		168		1	1
Advance Set	мти	1500					
	Ethernet Rate(M)	Automatic	: Dete	ection			•
		Save					

5.13.1 TCP/IP Set

【DHCP**】** check to enable DHCP server will automatically allocate IP address for devices.

【IPv6】 Display IPV6 address and subnet mask.

[MTU] Maximum Transmission Unit, range from $500 \sim 1500$, default value is 1500. Click [Save] after setting.

【Ethernet Rate】 Select mode and rate of Ethernet card, speed unit is MB .Default mode is 【Automatic Detection】, modify not recommended.

Note: Devices will restart after change 【Ethernet Rate】.

5.13.2 Registration Center

Set [Server Name] [IP address] [Port] [User Name] and [Password] in [Registration Center] in the registration center.

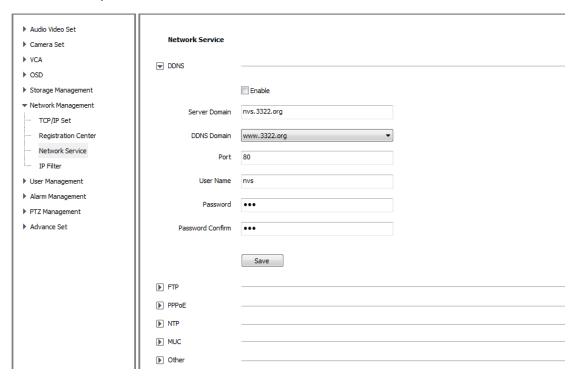
Audio Video Set Camera Set	Registration Center	
► VCA ► OSD	Server Name	NVSS
▶ Storage Management	IP1	192.168.1.1
▼ Network Management TCP/IP Set	Port1	6004
Registration Center	IP2	192, 168, 1, 1
Network Service IP Filter	Port2	6004
▶ User Management	User Name	
▶ Alarm Management ▶ PTZ Management	Password	
▶ Advance Set		Save

5.13.2 Registration Center

5.13.3 Network Service

5.13.3.1 DDNS

[Enable] DDNS, Modify [Sever Domain][DDNS Domain][Port][User Name]
[Password], then click [Save].



5.13.3.1 DDNS

5.13.3.2 FTP

Enter [Server URL] [Port] [Path] [User Name] [Password], Click [Save]. Make sure to insert the memory card.

➤ Audio Video Set ➤ Camera Set ➤ VCA ➤ OSD ➤ Storage Management	Network Service DDNS FTP	
▼ Network Management	Usage	Download
···· TCP/IP Set		
Registration Center	Server URL	
Network Service		
	Port	21
· IP Filter	Path	
▶ User Management	Paul	
▶ Alarm Management	User Name	
▶ PTZ Management	OSCI TRAINC	
Advance Set	Password	
P Advance Set		
		Save
	▶ PPPoE	
	▶ NTP	
	P NIP	
	MUC	
	▶ Other	

5.13.3.2 FTP

5.13.3.3 PPPoE

[Enable] PPPoE function, enter [Username] [Password] and save the setting.

Audio Video Set Camera Set VCA OSD Storage Management Network Management TCP/IP Set Registration Center Network Service IP Filter User Management Alarm Management PTZ Management Advance Set	Network Service DDNS FTP PPPoE User Name Password Password Confirm	Enable 12345678
	NTP	
	MUC	
	▶ Other	

5.13.3.3 PPPoE

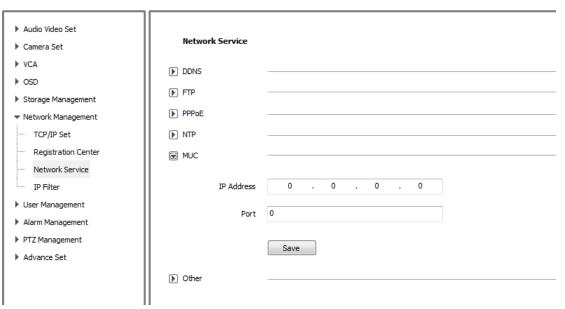
5.13.3.4 NTP

Enter [NTP Server] [Port] [Interval] , click [Save].

➤ Audio Video Set ➤ Camera Set ➤ VCA ➤ OSD ➤ Storage Management ▼ Network Management	Network Service DDNS FTP PPPOE NTP NTP Server Port Time Interval(minute)	time.windows.com 123 60
▶ Advance Set		Save
	► MUC • Other	

5.13.3.4 NTP

5.13.3.5 MUC Enter [IP Address] and [Port], click [Save] to enable multicast.



5.12.3.5 Others

Audio Video Set Camera Set VCA OSD Storage Management Network Management TCP/IP Set Registration Center Network Service IP Filter User Management Alarm Management PTZ Management Advance Set	Network Service DDNS FTP PPPOE NTP Other HTTP Port HTTPS Port RTSP Port	UPnP Enable SNMP Enable 80 443
		Save

5.13.3.5 Others

HTTP Port

Enter Http port, restart device, then modify successfully.

HTTPS Port

Enter Https port, restart device, then modify successfully.

RTSP Port

Enter RTSP port, restart device, then modify successfully.

UPnP

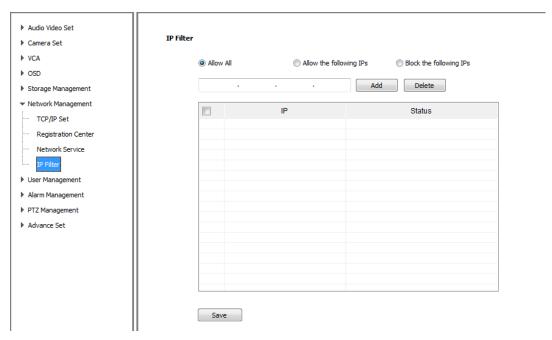
Check the UPNP box and restart the device to enable the UPnP function. Cancel UPNP box and restart the device to able the UPnP.

SNMP

Check the SNMP box and restart the device to enable the SNMP function. Cancel UPNP/SNMP box and restart the device to able the SNMP function.

5.13.4 IP Filter

Backlist and whitelist also named 【IP filter】, used to manage the access right of users.



5.13.4 Blacklist

Blacklist

It used to block some IP address, select 【Block the Following IPs】, input the block IP address, then click 【Add】, 【Save】.Max to add 16 blacklist IP address. Caution: Please don't add your own IP address in blacklist, otherwise you will not be able to login.

Whitelist

If only some IP address allowed, select 【Allow the Following IP】, input trusted IP address, click 【Add】 and 【Save】. Max to 16 whitelist IP address. Caution: Once enable the whitelist function, please make sure to add your own IP address in whitelist, otherwise you will not be able to login the device.

Cancel blacklist or whitelist

Anytime click [Allow All] and [Save] to cancel all the blacklist and whitelist.

Note: Please restart device after setup blacklist or whitelist.

Delete Blacklist

Delete some black IP -Select the left check box and click 【Delete】.

Note: the IP filtering can only recognize the new user login, but not work for ready IP. It is strongly recommended that restart the equipment each time after Configuring black and white list.

5.14 User management

5.14.1 Add user

It need input 【Username】, 【Password】 and 【authority】 when add new user. The user name and password can only input English letters and Numbers.

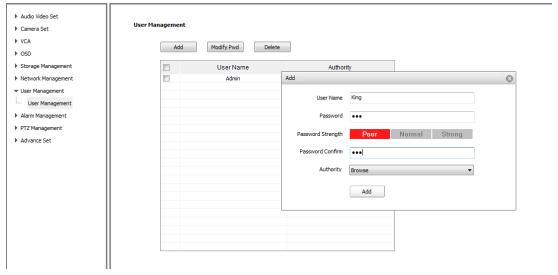
The authority includes "Brose"," Browse+ Control"," browse+ control+ set" and "Administrator".

Browse: Can only watch the videos.

Browse+ Control: Watch video and control PTZ.

Browse+ Control+ set: Allow all operation except user management.

Administrator: All operations available.

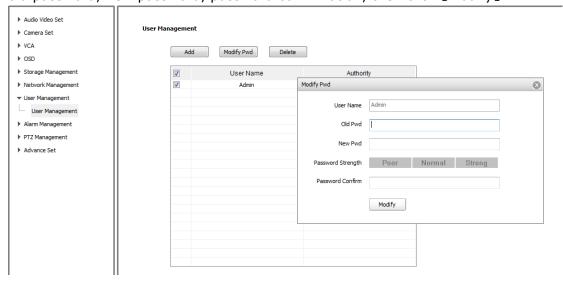


5.14.1 Add user

Note: Only the administrator can add and modify users.

5.14.2 Modify password

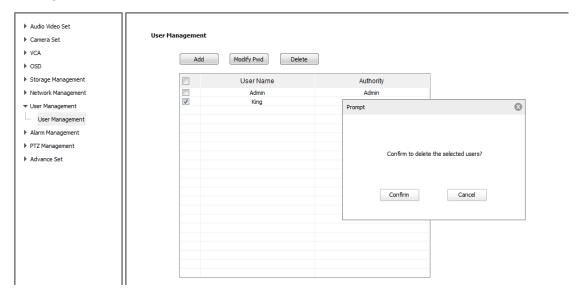
Select the user you want to modify in the user list, click 【Modify Pwd】, input the old password, new password, password confirmation, then click【Modify】.



5.14.2 Modify password

5.14.3 Delete User

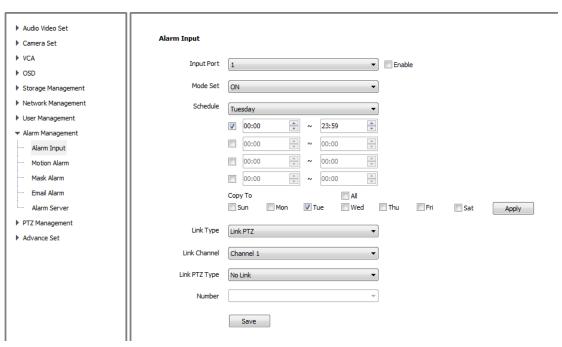
Select targeted user in user list and click [Delete] to delete



5.14.3 Delete User

5.15 Alarm Management

5.15.1 Alarm Input



5.15.1 Alarm Input

Select 【Input port】, check "Enable" box to valid the port alarm function, and Cancel

it to close the alarm detection function.

[Mode set] include "closed circuit alarm" and "open circuit alarm".

[ON] is closed circuit alarm. It will alarm when disconnected circuit occurs short-circuit.

【OFF】 is open circuit alarm. There was an alarm when the connected circuit disconnect.

[Schedule**]** please set the date and time. It only alarm during the schedule.

【Link Type】set alarm activation, 【Link Out】 and 【Link PTZ 】.

Click [Save]

Note: The Alarm function only available for products which support Alarm In/Out.

5.15.2 Motion Alarm

Set the motion alarm area. Any moving objects in the area, the tip will appear in the preview window.



5.15.3 Motion Alarm

- 1. Enable 【Motion Alarm】, draw the area by dragging mouse left button. Click 【Delete Region】 clean the draw area.
- 2. Set 【Sensitivity】, range from 0-24, small value means the higher sensitivity.
- 3. [Schedule], please set the date and time. It only alarm during the schedule.
- 4. [Link Out] support [Link Out] [Activate Dual Light] [Link Snapshot].

【Activate Dual Light】 only used for the model which have double light.

At night, motion detection link white light on. Under "Night Mode" ("White& Black" mode), IR LED on .Under "Day mode" ("Color" mode), IR LED off. Motion alarm disappear, double light off.



5. Click 【Save】

5.15.3 Video Occlusion Detection

When the video is covered, system will alarm according to the sensitivity setting.



5.15.5 Video Occlusion Detection

- 1. [Enable] Click to open Video Occlusion Detection function.
- 2. 【Sensitivity】 Smaller number means more sensitive.
- 3. [Schedule] . Video Occlusion Detection works only during this Schedule time
- 4. 【Link Type】 Set to achieve linking (such as link PTZ) after alarm is triggered. At the same time, set 【Link Channel】, 【Link PTZ Type】 and 【Number】.
- 5. 【Save】

5.15.4 Email Alarm

After this function is enabled, the alarm server will automatically send email to the

setting email address when alarm is triggered.

Audio Video Set Camera Set VCA	Email Alarm	Email Alarm Enable
OSD Storage Management Network Management User Management Alarm Management	Email Server Email Port Email Account	0 25 0
Alarm Input	Email Password	•
Motion Alarm Mask Alarm Email Alarm	Email Mode Encryption	off ▼
► PTZ Management Advance Set	Email Subject Main Email Address Email Address 1	0
	Email Address 2	0
		Save Test

5.15.6 Email Alarm

[Email Alarm Enable] check to enable this function.

SMTP Server Address format should be smtp.xx.com. XX Stand for email server such as: smtp.gmail.com.

【SMIP Port】 Default number is 25.

[Email Account] and [Email Password] are for the sending email. [Email Address] is for the receiving email.

【Email Mode】" login" is suggested.

【Encryption Mode】 includes No, SSL or TSL.

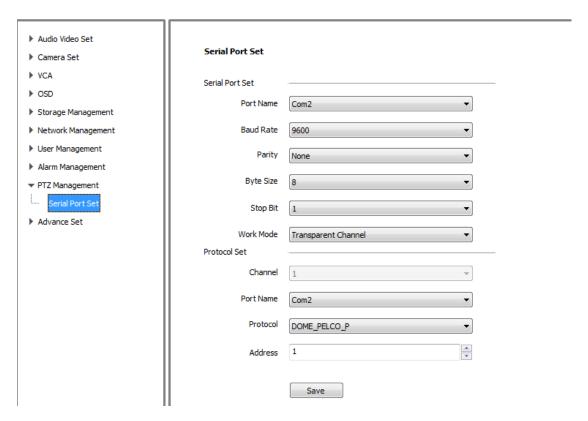
Set [Email Subject] and [Email Address], Click [Save]

5.15.7 Alarm Server

Alarm Server info is customized. Input [Address] and [port], then click [Save] to finish.

5.16 PTZ Management

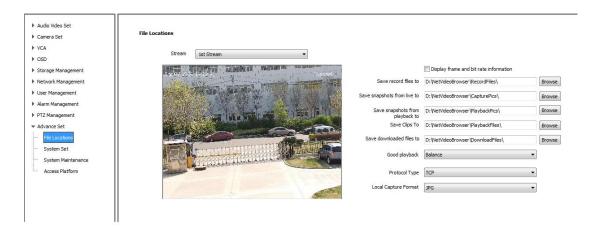
PTZ management includes [Serial Port Set] and [Protocol Set]



Pic 5.16 PTZ Management

5.17 Advance Set

5.17.1 File Location



Pic 5.17.1 File Location

[Stream] Choose the stream for a certain channel.

【Display frame and bit rate information】 Check to display frame rate and bit stream on video.

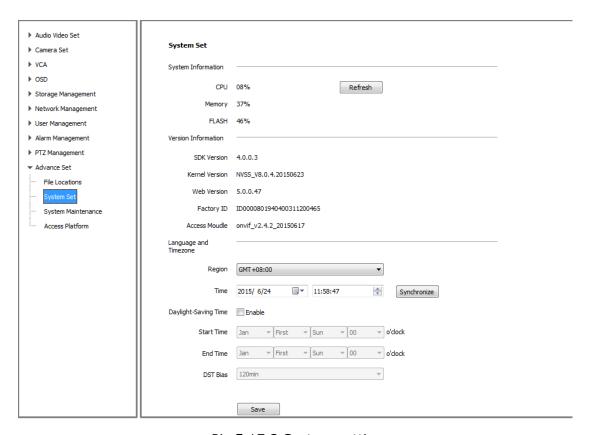
【Browse】Click to choose save path of record files, snapshot, clips and download files.

【Good Playback】 set to achieve the balance between fluency and delay.

[Minimum delay] [Good real-time] [Balance] and [Good Fluency] is optional.

[Protocol Type] TCP, UDP or multicast.

5.17.2 System setting



Pic 5.17.2 System setting

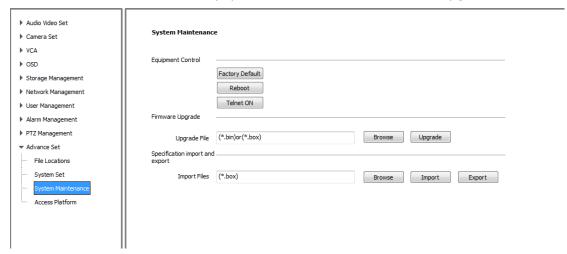
[System Information] Display information of CPU, Memory and FLASH.

[Version Information] Display [SDK Version], [Kernel Version], [Web Version], [Factory ID] and [Access Module].

[System Time] Set time zone and time synchronous. Support daylight saving time.

5.17.3 System Maintenance

System maintenance includes [Equipment Control] and [Version Upgrade]



Pic 5.17.3 System Maintenance

Firmware Upgrade, upgrade new firmware. (firmware format: .box/.bin) Upgrade process normally needs a few minutes until indication for completion. Please strictly follow the instruction by technical specialist for firmware upgrade.

(Specification import and export **)** includes three types of specification:

[Alarm] specification includes alarm schedule and linkage info. VCA info is not included.

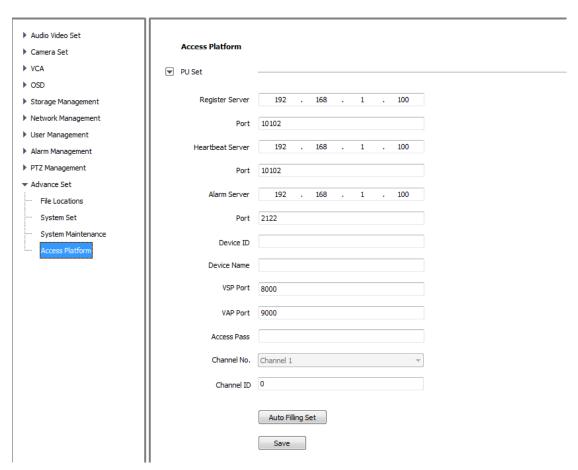
[VCA] specification includes schedule, rule and related setting.

[System Set] specification includes the other info except [Alarm] and [VCA] specification such as OSD, Recording strategy, Internet set and some other setting.

5.17.4 Access Platform

[PU set] user can set the IP address and port number of [Register Server] [Heartbeat Server], [Alarm Server] and VSP's port number and VAP's port number.

[Channel No.] support [Auto Filling Setting] function.



Pic 5.17.4.1 Access Platform -PU Set

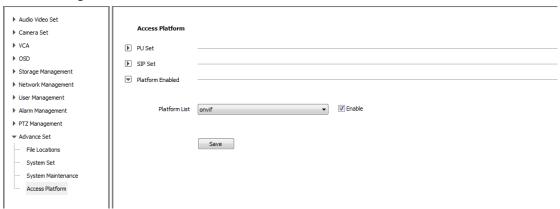
[SIP Set]

▶ Audio Video Set	▼ SIP Set	
▶ Camera Set	Server IP	0 . 0 . 0 . 0
▶ VCA	Server IF	0 . 0 . 0
▶ OSD	Server Port	0
▶ Storage Management	Server ID	
▶ Network Management		
▶ User Management	Device ID	
▶ Alarm Management	User Name	
▶ PTZ Management	Password	
▼ Advance Set	Password	
File Locations	RegValidity	0
System Set	Keep-alive	0
System Maintenance		
Access Platform	Heartbeat Interval	0
	Heart Rate	0
		Need to Register
	Channel No.	Channel 1
	Channel ID	0
	Channel Level	0
	PTZ Time	0
	P12 Time	
	Alarm Input	1 ▼
	Alarm Input No.	987654321021111112
	Alarm Level	1

Pic 5.17.4.2 Access Platform -SIP Set

[Platform Enabled]

【Platform Enabled 】 Enable and disable Onvif. System will reboot automatically after setting.



Pic 5.19.4.3 Access Platform -Platform Enabled

Notes: Current platform must be disabled before changing into a new platform

Chapter 6 Simple Fault Maintenance

6.1 System Failure

6.1.1 Not able to recognize U-disk or SD card

Possible Reason:

Disk partition information has problem, which cause no recognition, need formatting for the disk;

Loose connection, re-plug U-disk/SD card and reboot the camera; For portable disk, it may fail when there is not enough power, need to check the power supply method to make sure enough power supply or change to use

independent power supply disk.

6.1.2 No recognition on Wireless Network Card

Possible Reason:

Static turn the network card into protection state, need to reboot the camera; Unstable condition on the network card, need to replace for new network card.

6.2 Network Failure

6.2.1 Camera was power on but cannot be found on IP searcher

Troubleshooting steps:

Check status of computer/host NIC, NIC driver, network wire, and network connection, make sure all are correct;

Directly connect the camera to computer/host server to check it works or not, reset the computer/host server and try again;

Try another camera or another computer/host server;

Please contact us.

6.2.2 No image on IE

【IE setting】

It needs to download and install the ActiveX plug-in for IE browsing at first connection

6.2.3 Incorrect image after login

Possible Reason:

There is other device in the some network with same IP and Mac address.

Troubleshooting steps:

Disconnect the camera, try to ping the network to check whether there is return package.

Use the IP searcher to check whether there are devices with same IP address, then disconnect the other devices to make sure the IP address of the camera is unique.

Public network connection, login and select the port that is mapping to other equipment's port

6.2.4 It is ok to ping the server, but cannot properly login

Possible Reason:

Port 3001 is banned by the firewall;

Wrong port number is incorrect when logging in;

Wrong ID and password;

Too many access to the camera.

Be set in prohibit list

Troubleshooting steps:

Use IP searcher to check the listen port of the camera, make sure it is the same as the software.

6.2.5 UDP unable to connect video

Possible Reason:

Other client already connect to the camera on the same computer; UDP port conflict with other application program on the same computer, revise camera IP address and test again

6.2.6 Video of two camera appear alternately, or connect and disconnect in

sometime

Possible Reason:

Conflict on IP address, check on the IP searcher;

Conflict on MAC address, check on IP searcher;

Camera IP address conflict with other computer IP address

6.3 Operation Failure

6.3.1 No correct connection of video on IE

Troubleshooting steps:

Make sure host IP address is in the same network segment with the camera.

【Attention】 Make routing if in different network segment.

Make sure to use IE at version 8.0 or higher;

Make sure driver for graphic card and DirectX are installed properly, it is recommended to install the latest version driver;

Make to enable ActiveX plug-in;

Turn off Anti-virus software and firewall to test;

Delete the installed plug-in, download again and re-install to test;

Use another computer/host server to test;

Contact us if still had problem.

6.3.2 Cannot connect sub-stream

Possible Reason:

Access to camera are full.

6.4 Control Failure

It is able to control Pan/Tilt/Zoom in IE, but cannot control in the software.

Troubleshooting Steps:

Make sure the control protocol is correct.

Possible Reason:

Make sure address for PTZ camera is correct set in software

Please contact us if problem still remain.

6.5 Video Failure

6.5.1 Video display properly in the software, but it is unstable or intermittent or lose frame.

Troubleshooting Steps:

Exit the software, check the CPU utilization of the computer, make sure the computer configuration is capable to run the software and there is no virus; Ping the camera from the computer to check whether there is dropout; Test network bandwidth, if it is not enough or unstable, please contact the Internet Service Provider;

Please lower down the resolution or image quality when need fluent video in narrow network bandwidth;

Please check if it open VCA functions, please close VCA function, then try again Please contact us if it is not resolved.

6.5.2 Connection is correct but screen is black or video image is anamorphic

Other issues: No OSD, or image is anamorphic but go normal after full screen.

Possible Reason:

DirectX version lower than 9.0c;

Graphic card driver incorrect, which disable the accessory function of DirectX;

Set full screen privacy mask.

6.5.3 Video display properly in IE but abnormal in software

Troubleshooting Steps:

Please make sure software version is correct;

Make sure IP address and server type is correct in software; It is suggested to use "Main stream + TCP" type in LAN, and "Sub-stream +TCP" in WLAN.

Make sure video are all connected in the software main interface;

Reboot the software to connect again;

Please contact us if it is not resolved.

6.6 Audio Failure

6.6.1 Video display and control properly but no audio

Troubleshooting steps:

Make sure the computer audio card driver and connection is correct, please try to play some music to test;

Make sure to selected Video/Audio not only Video in camera setting;

Make sure the audio channel is correct;

Make sure the microphone is connected properly;

Please contact us if it is not resolved.

6.6.2 Weak Audio Signal

Make sure using active microphone; Increase the sensitivity of the microphone; Use active loudspeaker for audio playing.

6.7 Alarm Failure

6.7.1 No Alarm Output

Make sure output wiring is correct; Power input: voltage—AC110V/DC24V, electricity—1A; Check the setting for input/output port in IE; Make sure the alarm device is working properly

6.8 Cant's be save after setup the parameter

6.8.1 Suddenly loses power after setup the parameter

Parameter is set to save properly after 1 minute, unless reset the camera automatically

6.8.2 After setup the parameter, there need to reset the cameras to enable

it.

6.9 Others

6.9.1 U disk become smaller after used in camera

Possible Reason: U disk and the TF card were formatted by the special division operation on the camera, the result in part of capacity on the computer can not be identified

Reformat U disk or TF card by BOOTICE.EXE software on the PC

Chapter 7 After-sales Service

We provide 1 years warranty for all our IP cameras. We provide free repair service in the warranty period except the following circumstances:

Not follow the User Manual and the incorrect operation cause cameras damage;

Lightning, fire, and in case of irresistible natural disasters;

Product damage caused by using poor design matching product from other manufacturers.

Statement

- As we will keep our technology up to date, product parameters change accordingly without prior notice.
- We reserves the right for final interpretation of this manual.